

# Find a Doctor in Our Network

#### HOW TO GET YOUR OWN PROVIDER DIRECTORY AND MEMBER HANDBOOK



## By phone

Call Member Services at **1-833-236-4141 (TTY: 711).** You can reach us 24 hours a day, 7 days a week.



### By mail (optional)

You can fill out the form below and we will mail you a copy of the Member Handbook and Provider Directory.

#### Get Your Member Handbook

You can also get a copy of the Community Health Plan of Imperial Valley Member Handbook. Download your copy at www.chpiv.org. Under Member Handbook click the link on Download this Member Handbook. This will download a Member Handbook in pdf format.

| Note: When you return the completed form, please use the enclosed envelope.                               |                 |
|---|-----------------|
| Please print clearly and fill out completely. Use blue or black ink only.                                 |                 |
| $\Box$ Please check this box if you would like a Provider Directory mailed to you.                        |                 |
| 🗆 Do you require alternate format? 🗆 Braille 🛛 Large Text 🖾 Audio   |                 |
| $\Box$ For a <b>Member Handbook</b> , please check the language you prefer: $\Box$ English $\Box$ Spanish |                 |
| Member name:  | Member ID #:    |
| Address:  | Apt. #:         |
| City:   | State:ZIP code: |
| Phone:  |                 |
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