



**QIHEC Meeting Minutes: 10/16/24**

Community Health Plan of Imperial Valley QIHEC Committee convened on 10/16/24 at 12:04 p.m.

Voting Members Attendance Record (Quorum = ) Name / Title	Present	Absent	Designee	Voting Members Attendance Record Name / Title	Present	Absent	Designee
Dr. Unnati Sampat Imperial Valley Family Medical Group	X						
Dr. Masoud Afshar Masoud Afshar MD	X						
Dr. Ameen Alshareef Valley Pediatric Health		X					
Leticia Plancarte-Garcia Imperial County Behavioral Health	X						
Janette Angulo Imperial County Public Health Dept.	X						
Mersedes Martinez El Centro Regional Medical Center	X						
Shiloh Williams San Diego State University	X						
Dr. Gordon Arakawa CHAIR- Community Health Plan of Imperial Valley	X						



# Community Health Plan of Imperial Valley QIHEC Committee

Ad Hoc Members & Guests Present	Present	Absent	Designee		Ad Hoc Members & Guests Present	Present	Absent	Designee
Dr. Dixit Health Net	X							



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Agenda Item	Discussion	Recommendation /Decision/ Action /Date	Responsible Party
<b>I. Call to Order</b> <b>II. Announcements</b>	Dr. Gordon Arakawa (CHPIV Chair) called the meeting to order at 12:04 p.m.		
<b>III. Review of Minutes</b>	Dr. Gordon Arakawa presented the meeting minutes from the QIHEC meeting held on 7/10/24 Qtr 1. For review and approval.	A motion to approve was made by Dr. Sampat and seconded by Janette Angulo.	
<b>IV. Consent Agenda</b>			
<b>Q3 CHPIV QIHEC Presentation</b> <b>Consent Agenda Reports</b>  <b>A. CHPIV Document Review</b>  <b>B. Clinical Policy Review</b>  <b>C. Call Center Metrics</b>  <b>D. Utilization Management</b>  <b>E. Appeals &amp; Grievances</b>	Dr. Gordon Arakawa presented the Consent Reports for the Committee's review and approval. Please reference the meeting packet consent reports section for detailed information.  <b>E.</b> Dr. Afshar asked, delay of the referral, do you know when was the appointment done for that referral? What was the actual delay from point of care to referral? Dr. Arakawa- Pt. had to go to San Diego and one of them was 26 days and the other one was 21 days. Patient appointment was missed. Dr. Sampat- I think the title is miss leading since the member called and they	A motion to approve the consent items was made by Dr. Sampat and seconded by Janette Angulo.	



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<p><b>F. Healthcare Effectiveness Data &amp; Information Set (HEDIS)</b></p> <p><b>G. Care Management KPI Report</b></p> <p><b>H. Enhanced Care Management/ Community Supports</b></p>	<p>actually got referral w/in 7 days. At that point it is not in our hands. It's the specialist availability. Getting details on referrals would help clarify info. Dr. Arakawa- both cases referral was made on time, it was just making the appointment and the patient not arriving at the appointment. It was not delay on providers behalf.</p> <p><b>F.</b> Janette asked, it would be helpful in future meeting we can have a legend of what these acronyms mean. Dr. Arakawa- yes, that is something we'll do.</p>		
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Agenda Item	Discussion	Recommendation /Decision/ Action /Date	Responsible Party
<ul style="list-style-type: none"> <li>I. Long Term Support Services (LTSS)</li> <li>J. Behavioral Health</li> <li>K. Quality Improvement Projects</li> <li>L. Peer Review Credentialing</li> </ul>	<p>L. Janette Angulo asked, Toiyabe Dialysis Center where is that located? Donna/Dr, Arakawa- Bishop Ca.</p>		
<b>V. Action</b>			
<ul style="list-style-type: none"> <li>a. Approval of HN Q2 QIHEC PPT &amp; PDF</li> <li>b. Approval of HN Q3 QIHEC PPT &amp; PDF</li> <li>c. Approval of HN 2024 Program Descriptions and Work Plans</li> </ul>		<p>A motion to approve the QIHEC documents was made by Dr. Sampat and seconded by Janette Angulo.</p>	



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<p><b>d. Approval of HN Clinical Policies</b></p> <p><b>e. Approval of CHPIV Credentialing Policies &amp; Procedures</b></p> <p><b>f. Present/Approval of Q3 CHPIV QIHEC Action PPT</b></p>			
<p><b>Agenda Item</b></p>	<p><b>Discussion</b></p>	<p><b>Recommendation /Decision/ Action /Date</b></p>	<p><b>Responsible Party</b></p>
<p><b>Questions/Comments</b></p>	<p>1. Janette Angulo asked, CCS programs. Cases for Qtr 3, key observation r/t cases average identified monthly is that actual cases or referrals? Average approval rate same question. Also question in r/t billing contact for Tuberculosis.</p> <p>Dr. Dixit/HN reply- I will have to connect you with our experts. Send me an email message and I will be glad to reply.</p> <p>2. Mercedes Martinez asked, Is HEDIS strictly claims based correct? Rates?</p> <p>Dr. Arakawa, not always. However there are various systems. Referred question to Dr. Dixit/HN</p> <p>Dr. Dixit reply- HEDIS rates are much more current than the claim based used to populate data.</p> <p>Dr. Samapat comment- there not all claims based, data not always possible to pull claims data. What are clear definitions what goals will be? Georgiana was suppose to get details.</p> <p>Dr. Dixit reply- I will be happy to follow up and get experts to weigh in on that.</p>		



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NCQA HPA/HEA	Dr. Arakawa- Policies were put through for HEA/HPA NCQA accreditation.		
IX. Adjournment	<p><b>Next Meeting:</b>            Date: January 15, 2025            Time: 12:00PM            Location: CHPIV  <i>Meeting materials due</i></p> <p style="text-align: center;"><b>Meeting adjourned at 12:43 P.M.</b></p>		



## ACKNOWLEDGEMENT OF APPROVED COMMITTEE MINUTES

I acknowledge that the CHPIV PAC minutes for 10/16/2024 were approved by the committee 10/16/2024.

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XYZ, MD, MBA, FAAFP  
Vice President, Medical Director, Medi-Cal

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Date