



AGENDA

Local Health Authority Commission

March 10, 2025

5:30 PM

512 W. Aten Rd., Imperial, CA 92251

All supporting documentation is available for public review at <https://chpiv.org>

Committee Members	Representing	Present
Dr. Theodore Affue	LHA Commissioner- Imperial County Medical Society	
Dr. Bushra Ahmad	LHA Commissioner- County of Imperial – Chief Medical Officer	
Dr. Carlos Ramirez	LHA Commissioner - CEO/Senior Consultant DCRC	
Dr. Unnati Sampat	LHA Commissioner - Imperial County Medical Society	
Dr. Allen Wu	LHA Commissioner - Inncare, Chief Medical Officer	
Miguel Figueroa	LHA Commissioner - County of Imperial – Chief Executive Officer	
Paula Llanas	LHA Commissioner - County of Imperial – Director of Social Services	
Ryan E. Kelley	LHA Commissioner - County of Imperial – Board of Supervisors	
Pablo Velez	LHA Commissioner - ECRMC Chief Executive Officer	
Yvonne Bell	LHA Vice-Chair - Chief Executive Officer – Inncare	
Lee Hindman	LHA Chair-Joint Chambers of Commerce representing the public	

1. CALL TO ORDER

Lee Hindman, Chair

A. Roll Call

Donna Ponce, Commission Clerk

B. Approval of Agenda

1. Items to be pulled or added from the Information/Action/Closed Session Calendar
2. Approval of the order of the agenda

2. PUBLIC COMMENT

Lee Hindman, Chair

Public Comment is limited to items NOT listed on the agenda. This is an opportunity for members of the public to address the Commission on any matter within the Commission's jurisdiction. Any action taken as a result of public comment shall be limited to the direction of staff. When addressing the Commission, state your name for the record prior to providing your comments. Please address the Commission as a whole, through the Chairperson. Individuals will be given three (3) minutes to address the board.



3. CONSENT AGENDA

All items appearing on the consent calendar are recommended for approval and will be acted upon by one motion, without discussion. Should any Commissioner or other person express their preference to consider an item separately, that item will be addressed at a time as determined by the Chair.

- A. Approval of Minutes from 2/10/2025 pg. 4-7
- B. Accept the monthly financial reports as reviewed and accepted by the Finance and the Executive Committee pg. 8-14
 - 1. Enrollment Report
 - 2. Statement of Revenues, Expenses, and Changes in Net Position
 - 3. Administrative Cost Variance by Department
 - 4. Statement of Net Position (Assets)
 - 5. Statement of Net Position (Liabilities & Net Position)
 - 6. Summarized TNE Calculation
 - 7. Cash Transaction Report

4. ACTION

No items.

5. INFORMATION

- A. Health Services Report (*Dr. Gordon Arakawa, CMO and Jeanette Crenshaw, Executive Director of Health Services*) pg. 15-20
- B. Financial Services (*David Wilson, CFO*) pg. 8-14
- C. Compliance Report (*Elysse Tarabola, CCO*) pg. 21-22
- D. Operations Report (*Julia Hutchins, COO and Michelle S. Ortiz-Trujillo, Head of Member Experience*) pg. 23-31
- E. Human Resources Report (*Shannon Long, HR Consultant-Fractional*) pg. 32-33
- F. CEO Report (*Larry Lewis, CEO*)
- G. Other new or old business (*Lee Hindman, Chair*)



6. CLOSED SESSION

Pursuant to Welfare and Institutions Code § 14087.38 (n) Report Involving Trade Secret new product discussion (estimated date of disclosure, 10/2025)

A. Compliance

7. RECONVENE OPEN SESSION

A. Report on actions taken in closed session.

8. COMMISSIONER REMARKS *(Lee Hindman, Chair)*

9. ADJOURNMENT

Next meeting: April 14, 2025

COMMUNITY HEALTH PLAN OF IMPERIAL VALLEY



MINUTES

Local Health Authority Commission

February 10, 2025

5:30 PM

512 W. Aten Rd., Imperial, CA 92251

All supporting documentation is available for public review at <https://chpiv.org>

Committee Members	Representing	Present
Dr. Theodore Affue	LHA Commissioner- Imperial County Medical Society	A
Dr. Bushra Ahmad	LHA Commissioner- County of Imperial – Chief Medical Officer	✓
Dr. Carlos Ramirez	LHA Commissioner - CEO/Senior Consultant DCRC	✓
Dr. Unnati Sampat	LHA Commissioner - Imperial County Medical Society	✓
Dr. Allen Wu	LHA Commissioner - Inncare, Chief Medical Officer	✓ R
Miguel Figueroa	LHA Commissioner - County of Imperial – Chief Executive Officer	A
Paula Llanas	LHA Commissioner - County of Imperial – Director of Social Services	✓
Ryan E. Kelley	LHA Commissioner - County of Imperial – Board of Supervisors	A
Pablo Velez	LHA Commissioner - ECRMC Chief Executive Officer	✓
Yvonne Bell	LHA Vice-Chair - Chief Executive Officer – Inncare	✓
Lee Hindman	LHA Chair-Joint Chambers of Commerce representing the public	A

1. CALL TO ORDER

Yvonne Bell, Vice-Chair

Meeting called to order at 5:36 p.m.

A. Roll Call

Donna Ponce, Commission Clerk

Roll call taken and quorum confirmed. Attendance is as shown.

B. Approval of Agenda

1. Items to be pulled or added from the Information/Action/Closed Session Calendar
2. Approval of the order of the agenda

(Sampat/Ramirez) Approved the order of the agenda. Motion carried.

2. PUBLIC COMMENT

Yvonne Bell, Vice Chair

Public Comment is limited to items NOT listed on the agenda. This is an opportunity for members of the public to address the Commission on any matter within the Commission's jurisdiction. Any action taken as a result of public comment shall be limited to the direction of staff. When addressing the Commission, state your name for the record prior to providing your comments. Please address the Commission as a whole, through the Chairperson. Individuals will be given three (3) minutes to address the board.

None.



3. CONSENT AGENDA

All items appearing on the consent calendar are recommended for approval and will be acted upon by one motion, without discussion. Should any Commissioner or other person express their preference to consider an item separately, that item will be addressed at a time as determined by the Chair.

(Sampat/Ramirez) To approve the consent agenda. Motion carried.

A. Approval of Minutes from 1/13/2025

B. Accept the monthly financial reports as reviewed and accepted by the Finance Committee

1. Enrollment Report
2. Statement of Revenues, Expenses, and Changes in Net Position
3. Statement of Net Position (Assets)
4. Statement of Net Position (Liabilities & Net Position)
5. Summarized TNE Calculation
6. Cash Transaction Report

4. ACTION *(No items)*

5. INFORMATION

A. Health Services Report *(Dr. Gordon Arakawa, CMO and Jeanette Crenshaw, Executive Director of Health Services)*

CMO, Dr. Gordon Arakawa presented the Q4 CHPIV QIHEC report. Jeanette Crenshaw reported on NCQA.

B. Financial Services Report *(David Wilson, CFO)*

CFO, David Wilson presented the financial reports.

C. Compliance Report *(Elysse Tarabola, CCO and Chelsea M. Hardy, Senior Director of Compliance)*

SDC, Chelsea Hardy provided updates on the following:

- *Compliance training*
- *DMHC D-SNP filings*
- *DHCS and Delegation Oversight Audits*
- *Staffing changes*
 - *Rosa Sanchez, formerly a Compliance Advisor, has been promoted to Compliance Manager, and newly hired, Cynthia Mesa has been appointed as the new Delegation Oversight Manager. The position of Compliance Coordinator has been eliminated, and efforts are underway to fill the Delegation Oversight Technician role. Additionally, the position of Compliance Advisor remains open, and the individual selected for this role will support all regulatory compliance activities and audit readiness.*



D. Operations Report (*Julia Hutchins, COO and Michelle S. Ortiz-Trujillo, Head of Member Experience*)

HME, Michelle S. Ortiz provided updates on the following:

- *The upcoming community event-Imperial Market Days, scheduled for February 15th, 2025*
- *New hire, Jessica Espinoza, Member Experience Coordinator replacing Ariday Rosales-Rios*
- *Q1 Community Advisory Committee meeting set for March 18th 2025 from 12 p.m.-1 p.m.,*
- *Website modifications and on-site resources for members*

COO, Julia Hutchins provided updates on Provider Contracting

E. Human Resources Report (*Shannon Long, HR Consultant*)

CEO, Larry Lewis for HR Consultant, Shannon Long provided updates on front desk changes and Compliance

F. CEO Report (*Larry Lewis, CEO*)

CEO, Larry Lewis reported on the following:

- *Follow-up meeting with Imperial County Behavioral Health, Imperial County Public Health, and SDSU regarding collaborating and coordinating each other's goals and addressing issues as a team.*
- *Medi-Cal rate increases*
- *LHPC Strategic Planning Session*

G. Other new or old business (*Yvonne Bell, Vice-Chair*)

None.



6. CLOSED SESSION

Pursuant to Welfare and Institutions Code § 14087.38 (n) Report Involving Trade Secret new product discussion (estimated date of disclosure, 10/2025)

Vice-Chair Bell announces that the committee will enter into closed session.

- A. Community Health Group Administrative Services Agreement
- B. 2025 Goals
- C. Compliance (*No report*)

7. RECONVENE OPEN SESSION

- A. Report on actions taken in closed session.

Vice-Chair Bell announces the committee has reconvened into open session.

Item A will be estimated disclosure in October 2026. Information was provided on item B.

8. COMMISSIONER REMARKS (*Yvonne Bell, Vice-Chair*)

Commissioner Velez updated the commission on negotiations between Imperial Valley Healthcare District, PMHD, and ECRMC.

9. ADJOURNMENT

The meeting was adjourned at 6:50 p.m.

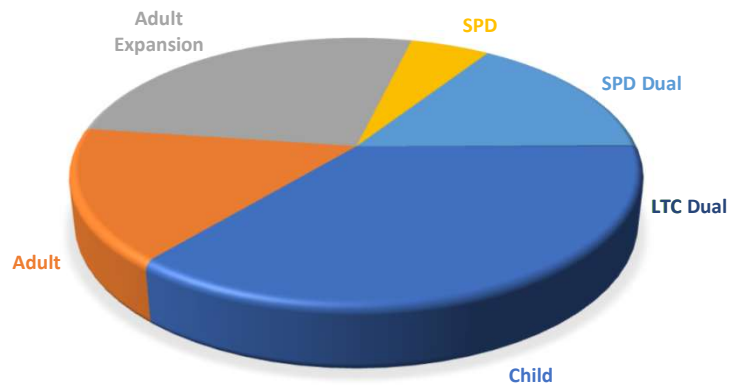
Next meeting: March 10, 2025

**Imperial County Local Health Authority
DBA Community Health Plan of Imperial Valley
Reported Enrollment
For January 2025**

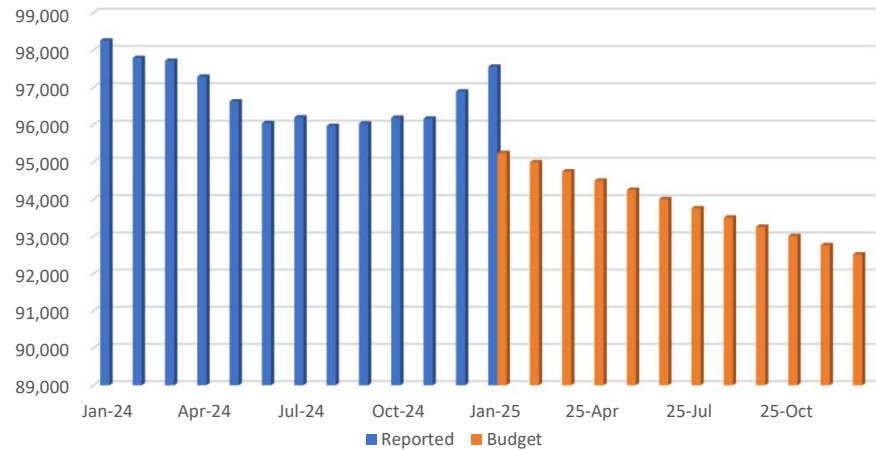
2024					2025							
Category of Aid (COA)*	Q1-24	Q2-24	Q3-24	Q4-24	January				January (YTD)			
					Actual	Budget	B/(W)		Actual	Budget	B/(W)	
							#	%			#	%
Child	34,607	34,589	34,424	34,551	35,206	33,911	1,295	4%	35,206	33,911	1,295	4%
Adult	16,997	15,767	15,675	15,768	15,732	15,335	398	3%	15,732	15,335	398	3%
Adult Expansion	26,579	25,784	25,733	26,019	25,905	25,486	420	2%	25,905	25,486	420	2%
SPD	5,007	5,041	5,085	5,139	5,285	5,085	201	4%	5,285	5,085	201	4%
SPD Dual	14,433	14,760	15,007	15,288	15,304	15,303	1	0%	15,304	15,303	1	0%
LTC	12	15	19	22	21	25	(4)	-14%	21	25	(4)	-14%
LTC Dual	79	87	92	104	104	100	5	5%	104	100	5	5%
Total Medicaid	97,714	96,043	96,035	96,891	97,557	95,243	2,314	2%	97,557	95,243	2,314	2%
<i>Monthly/Quarterly Change</i>		<i>-1.7%</i>	<i>0.0%</i>	<i>0.9%</i>	<i>0.7%</i>	<i>-1.7%</i>						

* Source: DHCS 820 Remittance summary; includes retroactivity

Reported Enrollment by COA



Reported Enrollment Trend



Imperial County Local Health Authority
DBA Community Health Plan of Imperial Valley
Statement of Revenues, Expenses, and Changes in Net Position
For January 2025

	January			January (YTD)			Current Month Explanations
	Actual	Budget	Variance - B/(W)	Actual	Budget	Variance - B/(W)	
REVENUE							
Premium	\$ 23,803,923	\$ 22,968,400	\$ 835,523	\$ 23,803,923	\$ 22,968,400	\$ 835,523	- Favorable due to member volume, \$0.5M; mix favorable by \$0.3M - Rates consistent with revised 2024
Pass-Through	347,552	347,092	459	347,552	347,092	459	
HN Settlements	-	-	-	-	-	-	
TOTAL REVENUE	24,151,474	23,315,492	835,982	24,151,474	23,315,492	835,982	
HEALTH CARE COSTS	\$ 23,437,357	\$ 22,626,440	\$ (810,917)	\$ 23,437,357	\$ 22,626,440	\$ (810,917)	
Gross Margin	714,118	689,052	25,066	714,118	689,052	25,066	
ADMINISTRATIVE EXPENSE							
Salaries & Wages	\$ 358,850	\$ 309,654	\$ (49,195)	\$ 358,850	\$ 309,654	\$ (49,195)	Unfavorable due to timing with vacation accruals and other year
Benefits Expense	24,195	23,544	(651)	24,195	23,544	(651)	
Total Labor Costs	383,045	333,198	(49,847)	383,045	333,198	(49,847)	
Consulting, Legal, & Other Professional	\$ 117,831	\$ 140,217	\$ 22,386	\$ 117,831	\$ 140,217	\$ 22,386	Favorable due to timing of DSNP launch costs
Advertising & Marketing	\$ 1,574	\$ 1,800	\$ 226	\$ 1,574	\$ 1,800	\$ 226	
Information Technology	\$ 5,614	\$ 7,321	\$ 1,707	\$ 5,614	\$ 7,321	\$ 1,707	
Membership and Subscriptions	\$ 9,161	\$ 9,180	\$ 19	\$ 9,161	\$ 9,180	\$ 19	
Regulatory Fees	\$ 28,418	\$ 28,418	\$ 0	\$ 28,418	\$ 28,418	\$ 0	
Travel	\$ 3,302	\$ 4,933	\$ 1,632	\$ 3,302	\$ 4,933	\$ 1,632	
Meals & Entertainment	\$ 1,483	\$ 500	\$ (983)	\$ 1,483	\$ 500	\$ (983)	
Insurance and Banking	\$ 5,785	\$ 7,509	\$ 1,724	\$ 5,785	\$ 7,509	\$ 1,724	
Occupancy & Facility	\$ 3,986	\$ 4,717	\$ 731	\$ 3,986	\$ 4,717	\$ 731	
Office Expense	\$ 1,962	\$ 10,460	\$ 8,498	\$ 1,962	\$ 10,460	\$ 8,498	
Other Admin	\$ 101	\$ -	\$ (101)	\$ 101	\$ -	\$ (101)	
Total Administrative Expense	562,261	548,254	(14,007)	562,261	548,254	(14,007)	
Non-Operating Income							
Dividend, Interest & Investment Income	\$ 98,640	\$ 87,391	\$ 11,248	\$ 98,640	\$ 87,391	\$ 11,248	Favorable investment income due to higher rate of return on po
Rental Income	1,494	1,450	44	1,494	1,450	44	
Total Non-Operating Income	100,133	88,841	11,292	100,133	88,841	11,292	
Depreciation & Amortization	\$ 10,656	\$ 11,000	344	\$ 10,656	\$ 11,000	344	
Change in Net Position	\$ 241,334	\$ 218,639	\$ 22,695	\$ 241,334	\$ 218,639	\$ 22,695	
Key Metrics							
Enrollment	97,557	95,243	2,315	97,557	95,243	2,315	
Revenue PMPM	\$247.56	\$244.80	\$2.76	\$247.56	\$244.80	\$2.76	
MLR	97.04%	97.0%	0 bps	97.0%	97.0%	0 bps	
Admin Ratio	2.3%	2.3%	2 bps	2.3%	2.3%	2 bps	
Net Income PMPM	\$2.47	\$2.30	\$0.18	\$2.47	\$2.30	\$0.18	
Net Income %	1.0%	0.9%	6 bps	1.0%	0.9%	6 bps	

**Imperial County Local Health Authority
DBA Community Health Plan of Imperial Valley
Administrative Cost Variance, by Department
January 2025**

**Administrative Cost Variance by Department
(Budget vs. Actual)**

	Healthcare			Sales & Member &				Compliance						Total Variance
	Services	Care Mgmt	Subtotal	Operations	Marketing	Provider	Subtotal		Corporate	Executive	Finance	HR	IT	
Salaries & Wages	\$ (35,258)	\$ 12,323	\$ (22,935)	\$ (6,122)	\$ -	\$ (3,372)	\$ (9,494)	\$ 1,515	\$ -	\$ (5,376)	\$ (10,472)	\$ -	\$ (2,433)	\$ (49,195)
Benefits Expense	\$ (259)	\$ 986	\$ 727	\$ 1,002	\$ -	\$ 93	\$ 1,094	\$ 1,630	\$ (350)	\$ (2,508)	\$ (1,174)	\$ -	\$ (72)	\$ (651)
Total Labor Costs	\$ (35,517)	\$ 13,309	\$ (22,208)	\$ (5,120)	\$ -	\$ (3,280)	\$ (8,399)	\$ 3,145	\$ (350)	\$ (7,884)	\$ (11,646)	\$ -	\$ (2,506)	\$ (49,847)
Consulting, Legal, & Other Professional	\$ (20,944)	\$ -	\$ (20,944)	\$ 15,000	\$ (3,000)	\$ -	\$ 12,000	\$ 4,001	\$ -	\$ 9,885	\$ 18,220	\$ (777)	\$ -	\$ 22,386
Advertising & Marketing	\$ -	\$ -	\$ -	\$ (189)	\$ 630	\$ -	\$ 441	\$ -	\$ -	\$ -	\$ -	\$ (215)	\$ -	\$ 226
Information Technology	\$ (88)	\$ 1,200	\$ 1,112	\$ -	\$ -	\$ -	\$ -	\$ 1,200	\$ -	\$ -	\$ 965	\$ -	\$ (1,570)	\$ 1,707
Membership and Subscriptions	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 89	\$ (70)	\$ -	\$ -	\$ -	\$ 19
Regulatory Fees	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 0	\$ -	\$ -	\$ -	\$ -	\$ 0
Travel	\$ -	\$ -	\$ -	\$ 1,778	\$ -	\$ 50	\$ 1,828	\$ 850	\$ -	\$ (741)	\$ (305)	\$ -	\$ -	\$ 1,632
Meals & Entertainment	\$ -	\$ -	\$ -	\$ (171)	\$ -	\$ -	\$ (171)	\$ -	\$ -	\$ (626)	\$ (185)	\$ -	\$ -	\$ (983)
Insurance and Banking	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 1,724	\$ -	\$ -	\$ -	\$ -	\$ 1,724
Occupancy & Facility	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 731	\$ -	\$ -	\$ -	\$ -	\$ 731
Office Expense	\$ 1,700	\$ 1,700	\$ 3,400	\$ -	\$ -	\$ (125)	\$ (125)	\$ 535	\$ 3,254	\$ (246)	\$ 1,680	\$ -	\$ -	\$ 8,498
Other Admin	\$ -	\$ -	\$ -	\$ (101)	\$ -	\$ -	\$ (101)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ (101)
Total Admin Variance	\$ (54,849)	\$ 16,209	\$ (38,639)	\$ 11,197	\$ (2,370)	\$ (3,355)	\$ 5,472	\$ 9,732	\$ 5,449	\$ 318	\$ 8,729	\$ (992)	\$ (4,076)	\$ (14,007)

Additional Notes:

Labor costs are unfavorable largely due to timing of vacation accruals; no risk to full-year estimates

Consulting cost are favorable due to timing of DSNP launch costs, offset by HMA (MOC) work performed on behalf of Healthcare Services

**Imperial County Local Health Authority dba
Community Health Plan of Imperial Valley
Statement of Net Position
As of January 31, 2025**

ASSETS

Current Assets	Dec 2024	Jan 2025	Change
Cash and Investments			
Chase - Checking	\$ 199,830	\$ 200,000	\$ 170
Chase - Money Market	4,364,886	2,901,528	(1,463,359)
JPMorgan Securities	13,261,966	13,403,293	141,327
First Foundation Bank	120,117	137,835	17,717
Receivables			
Accounts Receivable	2,773	2,773	0
Dividend Receivable	14,644	11,687	(2,956)
Interest Receivable	83,454	86,953	3,498
Premium Receivable	23,962,231	23,803,923	(158,308)
Pass-Through Receivable	402,720	347,552	(55,168)
Other Current Assets			
Prepaid Expenses	197,390	177,958	(19,432)
Total Current Assets	42,610,011	41,073,501	(1,536,510)
Noncurrent Assets			
Restricted Deposit			
First Foundation Bank - Restricted	300,000	300,000	-
Capital Assets			
Buildings - Net	2,957,505	2,948,958	(8,548)
Computers & Office Equipment - Net	7,731	7,563	(168)
Improvements - Net	45,993	45,586	(408)
Intangible Assets - Net	43,311	67,711	24,400
Operating ROU Asset (Copier) - Net	6,475	6,193	(282)
Total Noncurrent Assets	3,361,016	3,376,011	14,994
Total Assets	\$ 45,971,027	\$ 44,449,511	\$ (1,521,516)

**Imperial County Local Health Authority dba
Community Health Plan of Imperial Valley
Statement of Net Position
As of January 31, 2025**

LIABILITIES

CURRENT LIABILITIES	Dec 2024	Jan 2025	Change
Payables			
Accounts Payable	\$ 123,082	\$ 189,290	\$ 66,208
Capitation Payable	24,939,367	23,089,805	(1,849,563)
Pass-Through Payable	402,720	347,552	(55,168)
Credit Card Payable	5,523	1,588	(3,935)
Other Current Liabilities			
Short Term Lease Liability - Copier	3,390	3,406	16
Bonus Accrual	158,912	166,837	7,926
Salaries Accrual	88,130	161,257	73,127
Vacation Accrual	119,351	139,115	19,764
Total Current Liabilities	25,840,476	24,098,850	(1,741,626)
NON-CURRENT LIABILITIES			
Long Term Lease Liability - Copier	3,275	2,984	(291)
Total Noncurrent Liabilities	3,275	2,984	(291)
Total Liabilities	25,843,751	24,101,834	(1,741,917)

NET POSITION

Net investment in Capital Assets	3,361,016	3,376,011	14,994
Restricted by Legislative Authority	300,000	300,000	-
Unrestricted	11,713,802	16,430,332	4,716,530
Net Revenue	4,752,457	241,334	(4,511,123)
Total Net Position	20,127,276	20,347,677	220,401
Total Liabilities and Net Position	\$ 45,971,027	\$ 44,449,511	\$ (1,521,516)

**Imperial County Local Health Authority dba
Community Health Plan of Imperial Valley
Summarized Tangible Net Equity Calculation
As of January 31, 2025**

Net Equity	\$	20,347,677
Add: Subordinated Debt and Accrued Subordinated Interest	\$	0
Less: Report 1, Column B, Line 27 including: Unsecured Receivables from officers, directors, and affiliates; Intangibles	\$	0
Tangible Net Equity (TNE)	\$	20,347,677
Required Tangible Net Equity *	\$	4,398,177
TNE Excess (Deficiency)	\$	15,949,499

Full Service Plan		
A. Minimum TNE Requirement	\$	1,000,000
B. REVENUES:		
2% of the first \$150 million of annualized premium revenues (lines 1, 2, 4, 5, 7, 9 from Income Statement) Plus	\$	3,000,000
1% of annualized premium revenues in excess of \$150 million	\$	1,398,177
Total	\$	4,398,177

* Calculated Required Tangible Net Equity		
\$ 289,817,688	- Q1	
\$ 289,817,688	- Annualized	
\$ 150,000,000		
x 2%		
\$ 3,000,000		
\$ 139,817,688		
x 1%		
\$ 1,398,177		
\$ 4,398,177	- Required TNE	

Community Health Plan of Imperial Valley
January 2025 Cash Transactions

Date	Account	Vendor	Memo/Description	Amount
Chase Checking				
01/08/25	Chase Checking	360 Business Products	Chase Bill Pay - December	\$ -1,277.09
01/08/25	Chase Checking	AM Copiers Inc.	Chase Bill Pay - IN6583	-335.30
01/08/25	Chase Checking	Brawley Rotary Club	Chase Bill Pay - December Statement	-175.00
01/08/25	Chase Checking	City of Imperial	Chase Bill Pay - Service Period: December	-141.38
01/08/25	Chase Checking	Health Management Associates, Inc.	Chase Bill Pay - Invoice: 212416-0000001	-16,890.00
01/08/25	Chase Checking	i.Access, Inc.	Chase Bill Pay - Invoice: WA2782412	-45.00
01/08/25	Chase Checking	Imperial Desert Landscape	Chase Bill Pay - Invoice: 24-354	-250.00
01/08/25	Chase Checking	Imperial Irrigation District	Chase Bill Pay - Services Period: 11/22/24-12/23/2024	-1,040.15
01/08/25	Chase Checking	Law Office of William S. Smerdon	Chase Bill Pay - Invoice: 2683	-715.00
01/08/25	Chase Checking	Quench USA	Chase Bill Pay - Invoice: INV08325847	-129.30
01/08/25	Chase Checking	Republic Services	Chase Bill Pay - Invoice: 0467-001730495	-322.33
01/08/25	Chase Checking	Shalom Events Professionals	Chase Bill Pay - December Equipment Rental	-142.00
01/08/25	Chase Checking	Shannon Long	Chase Bill Pay - Invoice: 6	-6,000.00
01/08/25	Chase Checking	Stericycle, Inc.	Chase Bill Pay - Service Period:	-111.36
01/08/25	Chase Checking	Health Management Associates, Inc.	Chase Bill Pay - Invoice: 210806-0000005	-15,700.00
01/11/25	Chase Checking	J.P. Morgan Chase	Dividend Income - Dec 2024	14,643.50
01/11/25	Chase Checking	Department of Health Care Services	1/15/25 Receipt - DHCS (Dec 2024 Revenue)	23,820,838.74
01/11/25	Chase Checking	Department of Health Care Services	1/15/25 Receipt - DHCS (Dec 2024 Revenue)	458,009.91
01/11/25	Chase Checking	Department of Health Care Services	1/15/25 Receipt - DHCS (Dec 2024 Revenue)	59,675.28
01/11/25	Chase Checking	Department of Health Care Services	1/15/25 Receipt - DHCS (Dec 2024 Revenue)	25,233.33
01/11/25	Chase Checking	Department of Health Care Services	1/15/25 Receipt - DHCS (Dec 2024 Revenue)	1,193.28
01/11/25	Chase Checking	J.P. Morgan Chase	01/15/25 Credit Card Payment - Chase	-7,053.07
01/11/25	Chase Checking	Mid Atlantic Trust Company	Payroll Date: 01/10/25 Retirement Contribution	-6,365.67
01/11/25	Chase Checking	JPMorgan Chase	Service Charges Investment Sweep - Jan 2025	-895.01
01/11/25	Chase Checking	JPMorgan Chase	Service Charges - Jan 2025	-200.00
01/11/25	Chase Checking	State Compensation Insurance Fund	01/13/25 - State Compensation Fund Payment	-815.12
01/11/25	Chase Checking	Employment Development Department	Payment Refund - EDD	170.36
01/17/25	Chase Checking	Department of Managed Health Care	Chase Bill Pay - Invoices: 24-10256, 24-10247 & IMR24-094	-1,256.65
01/17/25	Chase Checking	Economic Group Pension Services	Chase Bill Pay - 215915	-562.00
01/17/25	Chase Checking	KY Cakes	Chase Bill Pay - Invoice: 9	-50.00
01/17/25	Chase Checking	Great America Financial Services	Chase Bill Pay - GASB 87	-306.01
01/17/25	Chase Checking	Junior's Cafe	Chase Bill Pay - Invoice: 13-17609	-341.08
01/17/25	Chase Checking	Kaz-Bros Design Shop	Chase Bill Pay - Invoice: 11768 & 11772	-404.01
01/17/25	Chase Checking	Moss Adams	Chase Bill Pay - Invoice: 102671659	-5,250.00
01/17/25	Chase Checking	Oracle America, Inc.	Chase Bill Pay - Invoice: 267497	-6,195.00
01/17/25	Chase Checking	Brawley Chamber of Commerce	Chase Bill Pay - Invoice: 23483	-15.00
01/22/25	Chase Checking	Jeffrey Scott Agency	Chase Bill Pay - Invoice: INV01-14-25	-1,382.50
01/22/25	Chase Checking	Epstein Becker & Green, P.C.	Chase Bill Pay - Invoice: 1186039 & 118040	-3,973.00
01/22/25	Chase Checking	Moss Adams	Chase Bill Pay - Invoice: 102690421	-21,000.00
01/22/25	Chase Checking	Oracle America, Inc.	Chase Bill Pay - Invoice: 2067496	-33,024.99
01/30/25	Chase Checking	360 Business Products	Chase Bill Pay - Invoice: OE-QT-33791, QE-QT-33612-1 & QE-QT-336	-1,164.87
01/30/25	Chase Checking	American Trust Retirement Services	Chase Bill Pay - Invoice #8712	-1,537.66
01/30/25	Chase Checking	i.Access, Inc.	Chase Bill Pay - Invoice WA282407 & 19088	-230.81
01/30/25	Chase Checking	Imperial Desert Landscape	Chase Bill Pay - Invoice #24-024	-250.00
01/30/25	Chase Checking	Sparkling Clean	Chase Bill Pay - Invoice JAN2025	-900.00
01/30/25	Chase Checking	Zamosky Communication	Chase Bill Pay - Invoice #0000020	-8,000.00
01/31/25	Chase Checking	Health Net	Rental Income - Jan 2025	1,493.50
First Foundation Bank				
01/31/25	FFB Payroll	Blue Shield of California	01/02/25 - Jan 2025 Insurance Payment	-17,015.09
01/31/25	FFB Payroll	Paychex of New York LLC	01/03/25 - People Center Charges	-58.22
01/31/25	FFB Payroll	Rippling	01/03/24 - Employee Reimbursement - Mileage (L. Lewis)	-157.64
01/31/25	FFB Payroll	Rippling	01/09/24 - Employee Reimbursement - Hotel (L. Lewis)	-397.88
01/31/25	FFB Payroll	Rippling	01/10/24 Payroll - Gross Pay	-71,056.19
01/31/25	FFB Payroll	Rippling	01/10/24 Payroll - Employee / Employer Taxes	-49,634.48
01/31/25	FFB Payroll	Rippling	01/13/24 Payroll Reimbursement - Insurance Deduction Error	-1,785.59
01/31/25	FFB Payroll	Rippling	01/16/25 - Employee Reimbursement - Airfare (D. Wilson)	-1,224.10
01/31/25	FFB Payroll	First Foundation Bank	01/16/25 - Credit Card Payment	-2,455.79
01/31/25	FFB Payroll	Rippling	01/22/25 - Employee Reimbursement - Meal (L. Lewis)	-844.56
01/31/25	FFB Payroll	Rippling	01/23/24 Payroll Reimbursement - Insurance Deduction Error	-1,785.59
01/31/25	FFB Payroll	Rippling	01/23/24 Payroll - Gross Pay	-78,674.24
01/31/25	FFB Payroll	Rippling	01/24/24 Payroll - Employee / Employer Taxes	-53,015.09
01/31/25	FFB Payroll	Rippling	01/28/25 - Employee Reimbursement - App Renewal (A. Franco)	-1,126.10
01/31/25	FFB Payroll	Rippling	01/29/25 - QE Adjustment	-10.30
01/31/25	FFB Payroll	Rippling	01/29/25 - Employee Reimbursement - Airfare (L. Lewis)	-1,877.16
01/31/25	FFB Payroll	Rippling	01/02/25 - Wire Fee	-10.00
01/31/25	FFB Payroll	Rippling	01/15/25 - Wire Fee	-10.00
01/31/25	FFB Payroll	Rippling	01/03/24 - FUTA Credit Reduction	-1,144.54
J.P. Morgan Securities				
01/31/25	Chase Bond Portfolio	J.P. Morgan Chase	Bank Fee - Dec 2024 (Portfolio)	-40.00
01/31/25	Chase Bond Portfolio	J.P. Morgan Chase	12/27/24 - Health Net Payment	-23,646,083.62
01/31/25	Chase Bond Portfolio	Health Net	Accrued Investment Income - Dec 2024	83,454.16
01/31/25	Chase Bond Portfolio	Health Net	DHCS incentive Program (Jan 2024 - Jun 2024)	\$ -1,696,003.78



Health Services Report

1. Community Health Improvement Update
2. Audit/Accreditation Update

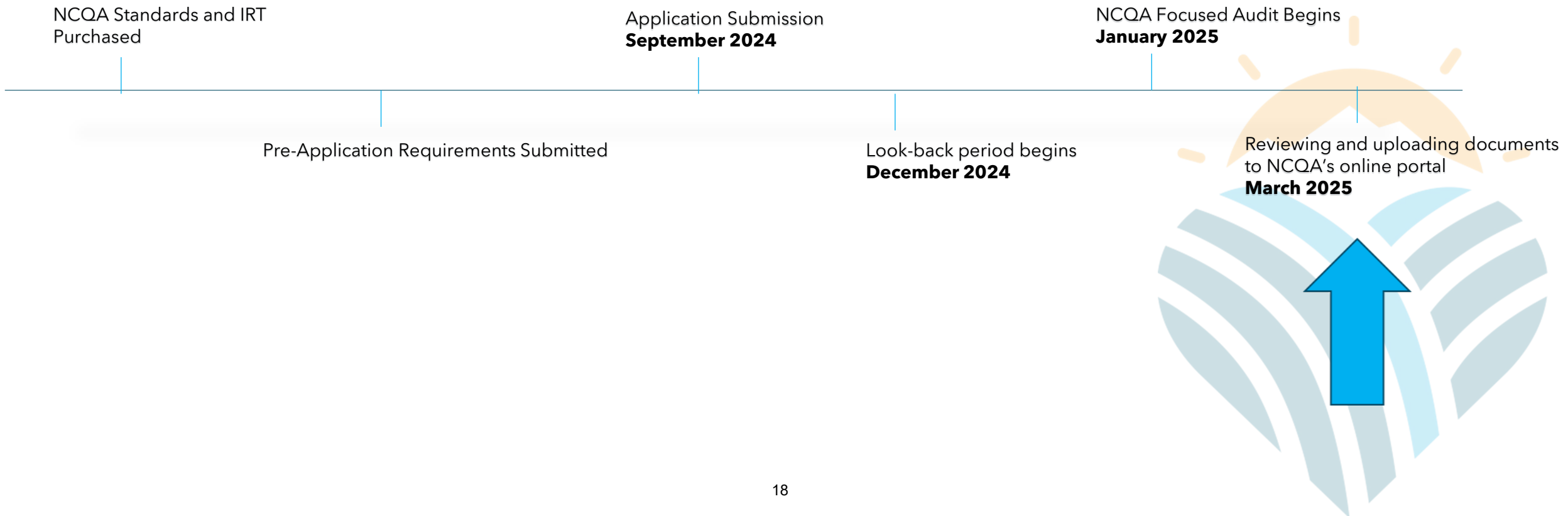
NCQA Updates

Current Status

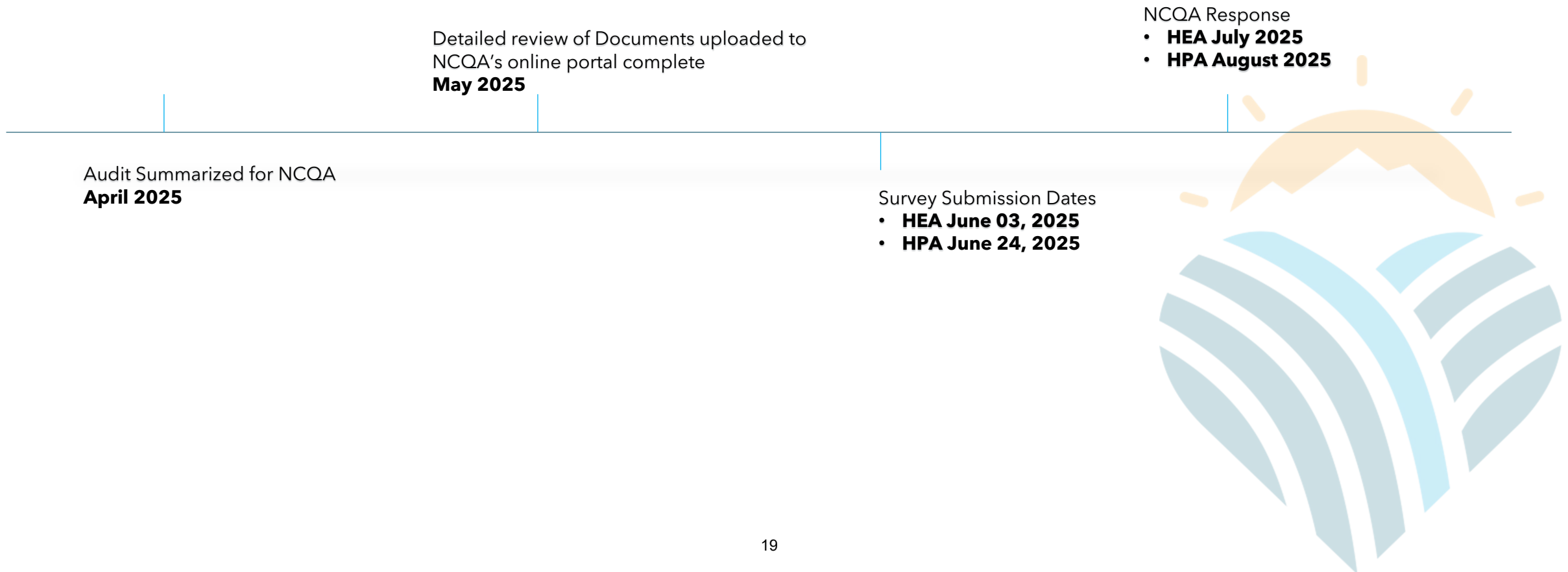
- We are working through our Q1 NCQA focused Audit which will run completely through Q1 ending on 03/31.
- Answering NCQA's questions via their online portal
- Reviewing and uploading documents to the online portal



Accreditation Timeline



Accreditation Timeline (continued)



Next Steps

- Early on in Q2 we will summarize our findings of the audit which will be sent as part of our NCQA accreditation process
- By the end of Q2 we will have reviewed and submitted all documents to NCQA for our Accreditation
- Overall, we remain on track for our Q2 Submission for Health Plan as well as Health Equity Accreditation in June
- We expect to hear back from NCQA by the end of July/beginning of August





Local Health Authority Commission

Executive Summary: CHPIV Compliance Department Update March 2025

2024 Department of Health Care Services (DHCS) Medical Audit

CHPIV has received the engagement letter from DHCS for our first annual DHCS Medical Audit. The onsite audit will occur from April 28, 2025 – May 9, 2025, covering the following areas:

Scope		
Utilization Management	Cultural & Linguistics	Grievances
Continuity of Care	Quality Improvement	Credentialing
Basic & Complex Case Management	Health Education	Transportation
Early Intervention/Developmental Disability Services	Appeals	Claims
Initial Health Assessment	Access & Availability	Encounters
Behavioral Health Treatment	Provider Training	Privacy
Mental Health/ Substance Use Disorder	Member & Provider Materials	Fraud & Abuse
Enhanced Care Management		

Prior to the onsite audit, CHPIV must submit documents demonstrating compliance with key requirements including programs, policies, reports, and case files (e.g., grievance call notes and resolution letters). Given that Health Net is fully delegated for most of these functions, CHPIV is collecting many of the required documents from Health Net.

DHCS will review CHPIV's processes for delegation oversight including identifying deficiencies and corrective actions. Documents are due to DHCS by March 3, 2025, and CHPIV will continue to work closely with Health Net to prepare for the audit.

Mandatory Compliance Training

CHPIV remains noncompliant with mandatory compliance training required by DHCS and CHPIV policy P&P CMP-006. Compliance training courses must be completed within ninety (90) days of onboarding and annually thereafter.

Compliance Training Completion Report

	Employees	Commissioners
Complete	20	7
Pending (Not Due)	0	2
Incomplete (Past Due)	0	2
Total	20	11



Local Health Authority Commission

Executive Summary: CHPIV Compliance Department Update February 2024

Department of Managed Health Care (DMHC) D-SNP Filings

As part of the D-SNP application process, CHPIV submitted two required filings to the DMHC. As reported last month, the 1st D-SNP filing related to financial feasibility and provider contract templates has been completed. Below please find additional updates to the second filing.

DMHC Filing	Filing Description	Status
2 nd D-SNP Filing	Transition to D-SNP materials including CHG ASA Contract	Preliminary and conditional approval - Review remains in progress. DMHC grants preliminary and conditional approval for the sole purpose of meeting the CMS application deadline for our transition to D-SNP.



**Community
Health Plan**
OF IMPERIAL VALLEY

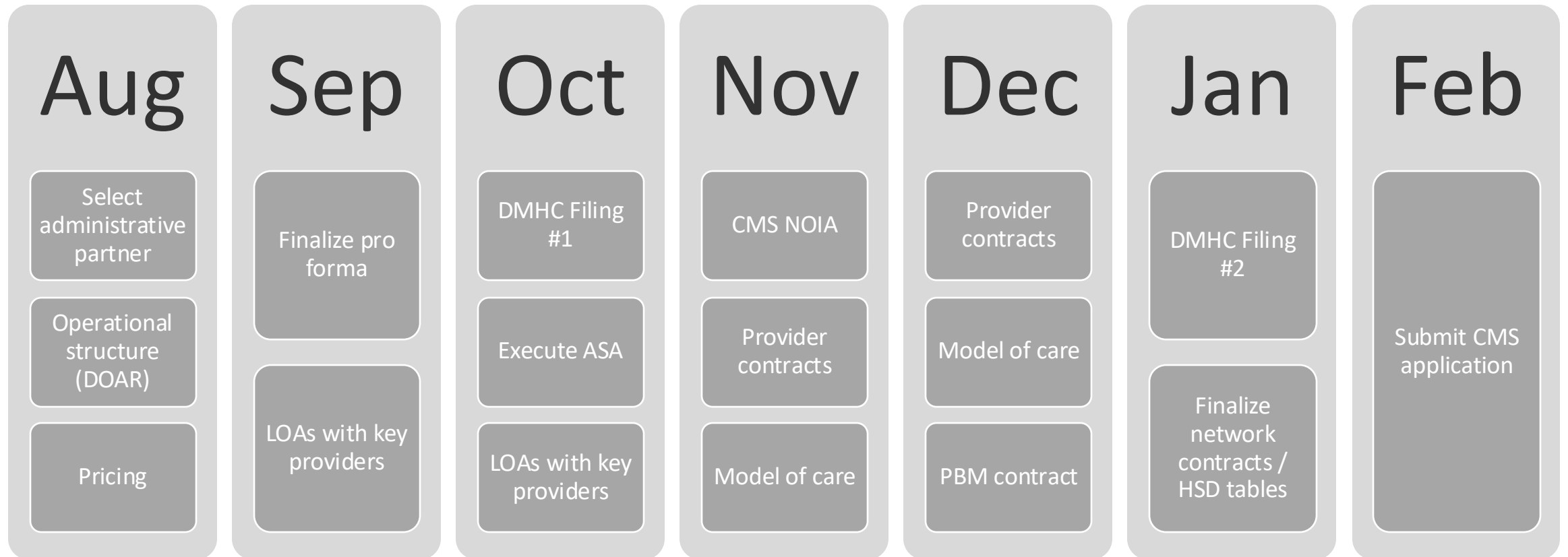
Operations Report

Imperial County Local Health Authority
Commission Meeting

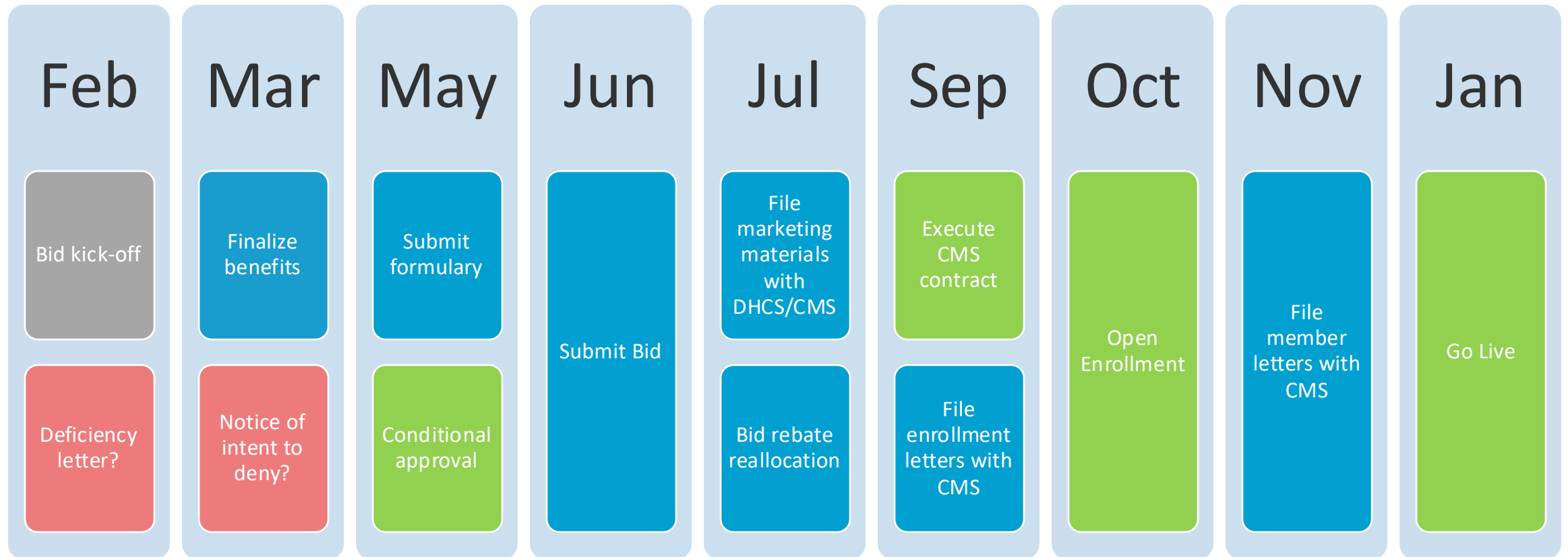
March 2025

Community Advantage Plus Implementation

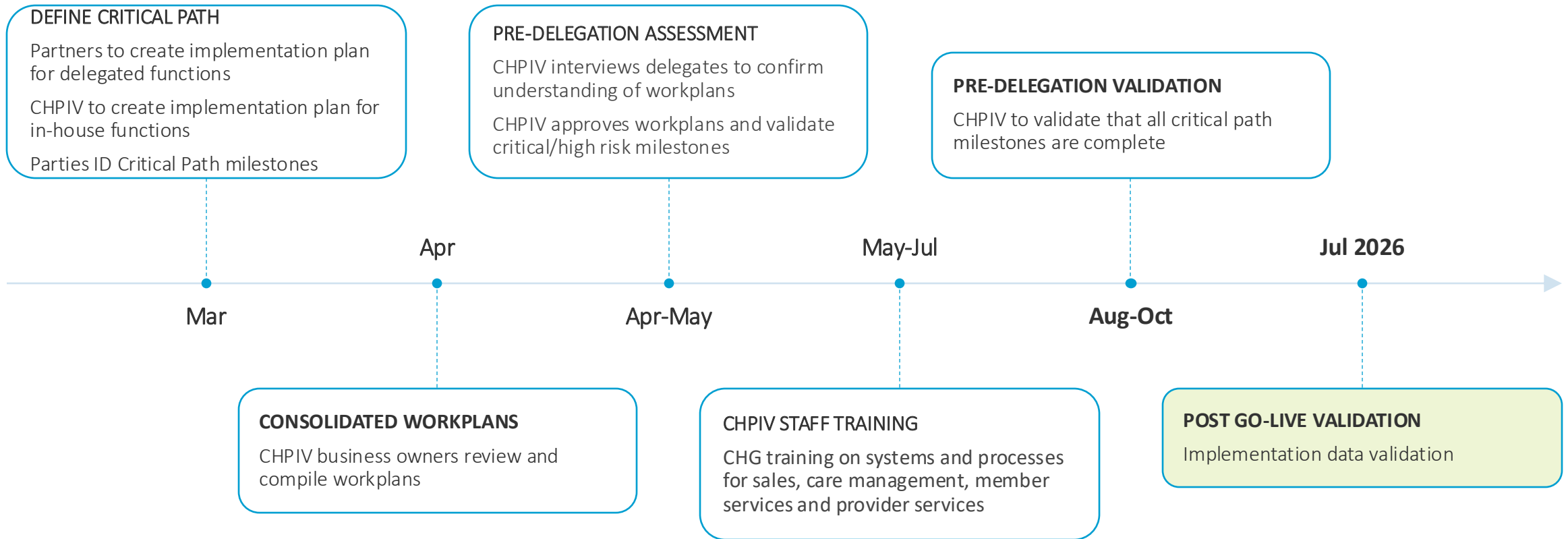
Regulatory Track: CMS Application Submitted on 2/11/25



Regulatory Track: CMS Approval

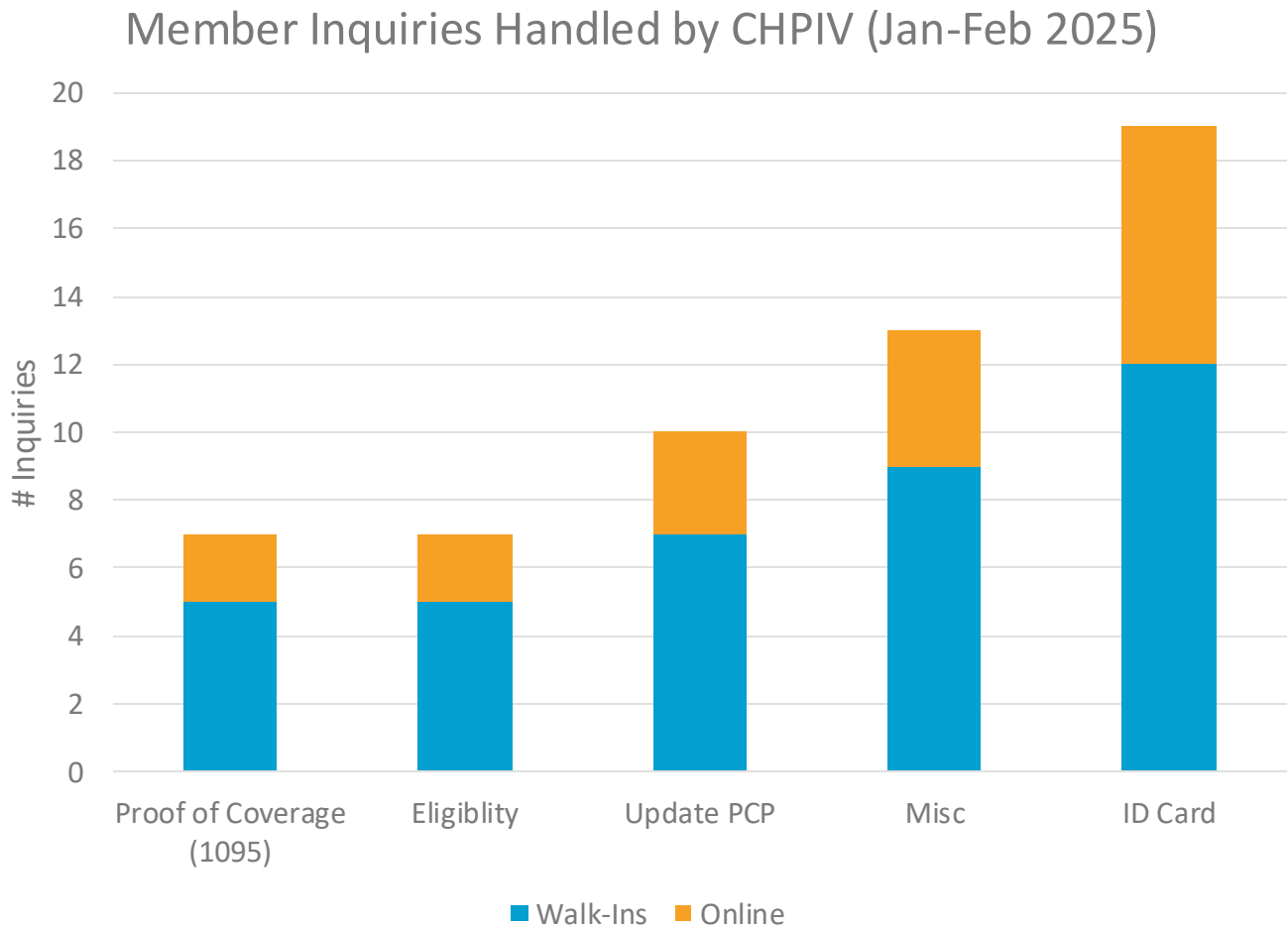


Implementation Schedule



Operations Dashboard

Member Experience



Top Call Reasons Handled by Health Net (Jul –Dec 2024)

Call Reason	Count of Enrollee ID	% Total Calls
Update PCP	6,577	46%
Benefits & Eligibility	3,071	21%
Material Request	889	6%
Medical Authorization	474	3%
ID Card	288	2%



Reminders



Eligibility and Temporary ID cards now available at H.Q



PCP Changes available on our website and at H.Q

Community Updates



March 18th, 2025, Q1 Community Advisory Committee Meeting



March 22nd, 2025, City of Imperial BBQ Event



May 2nd, 2025, Imperial Valley Taco Festival (Brawley)



HUMAN RESOURCES REVIEW March 10, 2025

THE MONTH IN REVIEW

- Established a short-term disability plan through UNUM for all full-time employees.
 - o The plan will pay CA employees 80% of the employee's salary for up to 12 weeks of absence related to injury or illness
 - o 60% for non-CA employees
- Authored 1 new policy, revised 1 existing policy, and brought the employee handbook into compliance. The policies will go through the Compliance Committee at the end of March
- Consolidated all training to Rippling. Employees/ Commissioners will receive an email when compliance training is due, which is annually
- Completed a survey that NCQA previously required on DEI topics. DEI sentiment is generally positive among staff. Revealed the need to formalize the promotion process.
- 1 resignation, Compliance Manager
- No new hires in the past month. Total number of full-time employees is 21.

RECRUITING REVIEW (OCTOBER 2024-FEBRUARY 2025)

Current number of openings	2, Delegation Oversight Specialist & Compliance Manager		
Average cycle time*	25 days	Benchmark: 44.7 days**	
Average percentage of local candidates	7%		
Percentage of positions filled locally	80%		
Top recruiting sources	Indeed LinkedIn Zip Recruiter		
Offer acceptance rate	80%	Benchmark: 81%**	

** 2024 Ashby Recruiting Trends Report



*Definitions:

Cycle time- the length of time a position is open from when it is posted until an offer is extended and accepted

AREAS TO WATCH/ ENHANCE

<p>Enhance: Percentage of local applicants</p>	<ul style="list-style-type: none"> • Continue positive community relations <ul style="list-style-type: none"> ○ Introduce an applicant survey to ensure positive applicant experience • Meet with local workforce development centers • Continue to prioritize relationships with local colleges • Begin to brand CHPIV as an employer of choice in Imperial County
<p>Watch: Offer acceptance rate</p>	<ul style="list-style-type: none"> • Track the reasons for declines • Commit to addressing commonly occurring reasons