



AGENDA

Executive Committee

February 4, 2026

12:00 p.m.

512 W. Aten Rd., Imperial, CA 92251

All supporting documentation is available for public review at <https://chpiv.org>

Microsoft Teams

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Meeting ID: 259 514 478 66

Passcode: vULVTd

| Committee Role | Member | Representing |
|--------------------|--------------------|---|
| Committee Chair | Lee Hindman | Joint Chamber of Commerce (Public Representative) |
| Committee Co-Chair | Yvonne Bell | CEO, Innercare & CCIPA |
| Member | Dr. Carlos Ramirez | CEO/Senior Consultant, DCRC |
| Member | Dr. Unnati Sampat | President of Imperial County Medical Society |
| Member | Dr. Allan Wu | CMO, Innercare and President of CCIPA |

1. CALL TO ORDER

Lee Hindman, Chair

A. Roll Call

Donna Ponce, Commission Clerk

B. Approval of Agenda

1. Items to be pulled or added from the Information/Action/Closed Session Calendar

2. Approval of the order of the agenda

2. PUBLIC COMMENT

Lee Hindman, Chair

Public Comment is limited to items NOT listed on the agenda. This is an opportunity for members of the public to address the Committee on any matter within the Committee's jurisdiction. Any action taken as a result of public comment shall be limited to the direction of staff. When addressing the Committee, state your name for the record prior to providing your comments. Please address the Committee as a whole, through the Chairperson. Individuals will be given three (3) minutes to address the board.

3. CLOSED SESSION

- A. Pursuant to Welfare and Institutions Code § 14087.38 (n) Report involving Trade Secret new product discussion (estimated date of disclosure, 10/2026)
- B. Compliance

4. RECONVENE OPEN SESSION

- A. Report on actions taken in closed session.

5. CONSENT CALENDAR

All items appearing on the consent calendar are recommended for approval and will be acted upon by one motion, without discussion. Should any Commissioner or other person express their preference to consider an item separately, that item will be addressed at a time as determined by the Chair.

- A. Approval of Minutes from 1/7/2026...pg. 5-8
- B. Motion to recommend to the full commission the acceptance of monthly financial reports as reviewed and accepted by the Finance Committee
 - 1. Executive Summary...pg. 9-10
 - 2. Enrollment Report...pg. 11
 - 3. Statement of Revenues, Expenses, and Changes in Net Position... pg. 12
 - 4. Product Profit & Loss Statement...pg. 13
 - 5. Statement of Net Position...pg. 14
 - 6. Summarized TNE Calculation...pg. 15
 - 7. Cash Transaction Report...pg. 16-17

6. ACTION

No action items.

7. COMMITTEE CHAIR REPORTS

- A. Quality Improvement Health & Equity Committee-*Quarterly*
(Dr. Gordon Arakawa, CMO)
- B. Finance Committee-*Monthly*
(Dr. Carlos Ramirez, Chair)

C. Regulatory Compliance & Oversight Committee-*Quarterly*
(*Dr. Allan Wu, Chair*) **No meeting**

D. Community Advisory Committee-*Quarterly*
(*Julia Hutchins, COO*) **No meeting**

8. INFORMATION

- A. Health Services Report (*Dr. Gordon Arakawa, CMO and Jeanette Crenshaw, Executive Director of Health Services*)
- B. Compliance Report (*Elysse Tarabola, CCO and Chelsea Hardy, Senior Director of Compliance*) ...pg. 20-22
- C. Operations Report (*Julia Hutchins, COO*) ...pg. 23-25
- D. Human Resources Report (*Shannon Long, HR Consultant*) ...pg. 26
- E. CEO Report (*Larry Lewis, CEO*)
- F. Other new or old business (*Lee Hindman, Chair*)

9. ADJOURNMENT

Next meeting: March 4, 2026

Consent Agenda



MINUTES

Executive Committee

January 7, 2026

12:00 p.m.

512 W. Aten Rd., Imperial, CA 92251

All supporting documentation is available for public review at <https://chpiv.org>

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Meeting ID: 259 514 478 66

Passcode: vULVTd

| Committee Members | Representing | Present |
|---------------------------|---|---------|
| Yvonne Bell | LHA Vice-Chair & Finance Committee Vice-Chair, CEO of Innercare and CCIPA | ✓ |
| Lee Hindman | LHA Chairperson-Joint Chambers of Commerce Nominee | ✓ |
| Dr. Carlos Ramirez | Finance Committee Chair-CEO/Senior Consultant DCRC | ✓ |
| Dr. Unnati Sampat | LHA Commissioner-President of Imperial County Medical Society | ✓ |
| Dr. Allan Wu | LHA Commissioner-CMO of Innercare and President of CCIPA | A |

1. CALL TO ORDER

Lee Hindman, Chair

The meeting was called to order at 12:10 p.m.

A. Roll Call

Donna Ponce, Commission Clerk

Roll call taken and quorum confirmed. Attendance is as shown.

B. Approval of Agenda

1. Items to be pulled or added from the Information/Action/Closed Session Calendar

2. Approval of the order of the agenda

(Ramirez/Sampat) To approve the order of the agenda. Motion carried.

2. PUBLIC COMMENT

Lee Hindman, Chair

Public Comment is limited to items NOT listed on the agenda. This is an opportunity for members of the public to address the Committee on any matter within the Committee's jurisdiction. Any action taken as a result of public comment shall be limited to the direction of staff. When addressing the Committee, state your name for the record prior to providing your comments. Please address the Committee as a whole, through the Chairperson. Individuals will be given three (3) minutes to address the board. **None**

3. CONSENT CALENDAR

All items appearing on the consent calendar are recommended for approval and will be acted upon by one motion, without discussion. Should any Commissioner or other person express their preference to consider an item separately, that item will be addressed at a time as determined by the Chair.

(Ramirez/Sampat) To approve the consent calendar. Motion carried.

- A. Approval of Minutes from 12/3/2025...pg. 5-9
- B. Motion to recommend to the full commission the acceptance of monthly financial reports as reviewed and accepted by the Finance Committee
 - 1. Executive Summary...pg. 10-11
 - 2. Enrollment Report...pg. 12
 - 3. Statement of Revenues, Expenses, and Changes in Net Position... pg. 13
 - 4. Product Profit & Loss Statement...pg. 14
 - 5. Statement of Net Position...pg. 15
 - 6. Summarized TNE Calculation...pg. 16
 - 7. Cash Transaction Report...pg. 17-18
- C. Motion to recommend to the full Commission the acceptance of the 2026 Budget Review as reviewed and accepted by the Finance Committee...pg. 19-26

4. ACTION

- A. "At-Risk Compensation" Policy Update...pg. 28-30 *Larry Lewis, CEO*
(Bell/Sampat) Motion to recommend to the full Commission the "At-Risk Compensation" Policy Update. Motion carried.

5. COMMITTEE CHAIR REPORTS

- A. Quality Improvement Health & Equity Committee-Quarterly
(Dr. Gordon Arakawa, CMO) No meeting

B. Finance Committee-*Monthly*

(Dr. Carlos Ramirez, Chair)

Member Ramirez provided updates on the January 7, 2026, Finance Committee meeting.

C. Regulatory Compliance & Oversight Committee-*Quarterly*

(Dr. Allan Wu, Chair) ...pg. 32-34

No report.

D. Community Advisory Committee-*Quarterly*

(Julia Hutchins, COO) ...pg. 35-36

Chief Operations Officer Julia Hutchins provided updates on December 9, 2025, Community Advisory Committee meeting.

6. INFORMATION

A. Officer Elections Process and Candidate recommendations to Full Commission
(Lee Hindman, Chair)

Chair Hindman asked whether committee members wished to propose any changes to the Officer Elections process. Following discussion, the committee agreed to recommend to the full commission that the voting process be opened.

B. Health Services Report *(Dr. Gordon Arakawa, CMO and Jeanette Crenshaw, Executive Director of Health Services)*

Chief Medical Officer Dr. Gordon Arakawa provided updates on Health Services goals for 2026, including plans to further stratify and segment standard metrics for the Medi-Cal and Medicare lines of business.

Executive Director of Health Services Jeanette Crenshaw provided updates on D-SNP activities, including Care Coordinators conducting Health Risk Assessments in the community.

C. Compliance Report *(Elysse Tarabola, CCO and Chelsea Hardy, Senior Director of Compliance) ...pg. 38-53*

Chief Compliance Officer Elysse Tarabola updated the committee on the following:

- DHCS Medical Audit preliminary findings
- Delegation Oversight-Pre-Delegation D-SNP audits
- Annual audit of Health Net

D. Operations Report *(Julia Hutchins, COO) ...pg. 54-56*

Chief Operations Officer Julia Hutchins updated the committee on the following:

- Community Advantage Plus Go-Live
- Direct Provider Network

E. Human Resources Report (*Shannon Long, HR Consultant*) ...pg. 57

Human Resources Consultant Shannon Long updated the committee on the following:

- Three open positions: Senior Compliance Advisor, Sales Team Member, and Financial Advisor
- Employee benefits open enrollment completed
- Performance Evaluations completed
- Monthly team meetings
- 3.5% pay increases for employees

F. CEO Report (*Larry Lewis, CEO*)

Chief Executive Officer Larry Lewis updated the committee on the following:

- D-SNP Ribbon Cutting event scheduled for January 8th at 5:30 p.m.
- Completion of CHPIV parking lot
- New finance policies are to be presented for approval at the January 12th, 2026, CHPIV Commission meeting.

G. Other new or old business (*Lee Hindman, Chair*)

None.

7. CLOSED SESSION

Pursuant to Welfare and Institutions Code § 14087.38 (n) Report involving Trade

Secret new product discussion (estimated date of disclosure, 10/2026)

Chair Hindman announced that the committee will enter into closed session.

A. Compliance Report

8. RECONVENE OPEN SESSION

A. Report on actions taken in closed session.

Chair Hindman announced that the committee will reconvene into open session.

Information provided with no action taken.

9. ADJOURNMENT

The meeting was adjourned at 1:28 p.m.

Next meeting: February 4, 2026



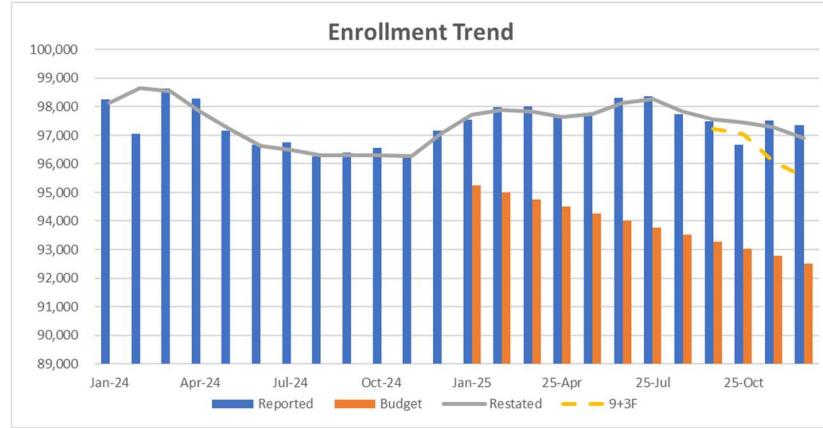
Financial Result

December 2025

Executive Summary

Membership

December Medi-Cal reported membership was 97.4K, approximately 1.8K members above the 9+3 forecast, maintaining the favorability seen in early Q4. This increase in membership was driven by favorable retroactive additions in October and November, which contributed over 369 members. Restated membership for December was 96.9K, which is 1.3K above the 9+3 forecast.



Early indicators for January 2026 show a continued Medi-Cal enrollment decline of approximately 1K members, concentrated in the Adult and Adult Expansion categories. However, this decline is 1.3K members better than the January estimate in the 2026 budget.

Year-to-date, membership remains favorable to budget by 45.9K member months.

Gross Margin

December revenue was favorable to the forecast by \$1.3M, driven by prior Maternity Kick payments and Skilled Nursing Quality Incentive Program payments—both related to 2025 months of service. Year-to-date, Gross Margin exceeded the initial budget estimate by \$1.6M, largely due to retrospective (2024) rate adjustments.

Membership Mix & Rate: Current month rate variance was unfavorable to the 9+3F by (\$363K) primarily due to timing related to current month maternity revenue.

Volume: Volume for the current period was favorable to the forecast by \$207K driven by a 1.3K member variance largely in Adult Expansion, offset by SPD Dual.

| Category of Aid (COA)* | Revenue (Current Month Reported) | | | | | |
|------------------------|----------------------------------|---------------------|----------------------|---------------------|-------------------|---------------------|
| | Current | Prior Period | Forecast | Variance | Vol | Rate |
| Child | \$ 4,524,089 | \$ 66,514 | \$ 4,468,025 | \$ 56,064 | \$ 82,194 | \$ (26,129) |
| Adult | \$ 3,805,552 | \$ 632,889 | \$ 4,058,807 | \$ (253,255) | \$ 86,648 | \$ (339,903) |
| Adult Expansion | \$ 7,407,255 | \$ 168,281 | \$ 7,191,123 | \$ 216,132 | \$ 254,830 | \$ (38,698) |
| SPD | \$ 4,191,097 | \$ 218,273 | \$ 4,231,641 | \$ (40,544) | \$ (49,730) | \$ 9,186 |
| SPD Dual | \$ 6,413,065 | \$ 399,912 | \$ 6,558,218 | \$ (145,153) | \$ (177,675) | \$ 32,523 |
| LTC | \$ 22,358 | \$ 505 | \$ 17,647 | \$ 4,711 | \$ 4,902 | \$ (191) |
| LTC Dual | \$ 43,656 | \$ 1,677 | \$ 37,673 | \$ 5,983 | \$ 5,766 | \$ 217 |
| Total Medicaid | \$ 26,407,074 | \$ 1,488,049 | \$ 26,563,135 | \$ (156,061) | \$ 206,935 | \$ (362,996) |



Administrative Expenses

In aggregate, administrative expenses were (\$25.5K) unfavorable to the 9+3F. Labor costs were the key driver for the variance and driven by payroll tax, benefits, and vacation accruals inconsistent with the forecast for newly hired staff; the 2026 budget is not impacted. Consulting and Advertising were also unfavorable due to timing.

On a YTD basis, administrative costs were favorable to the budget by \$85K, or 1.1%. Medicare administrative cost spending on a YTD basis is \$3.3M.

Other

Investment income was favorable by \$7.7K in December due to increased investable cash from Voluntary Rate Range, but was partially offset by interest rate pressure. Year-to-date, investment income is \$260K above budget.

Net Income

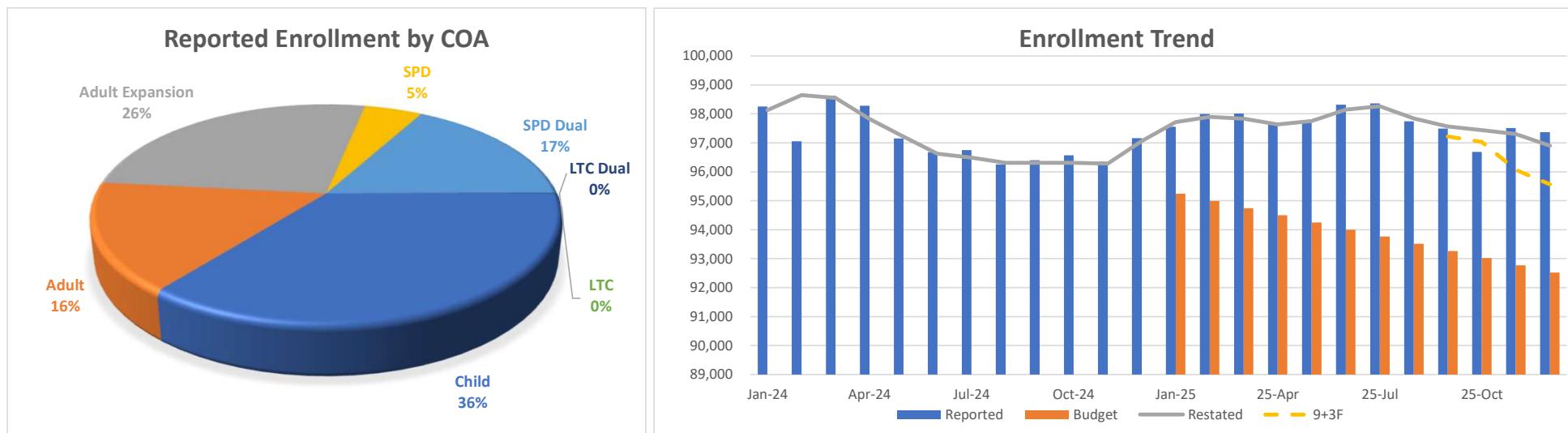
Overall, Net income for the year was \$3.7M, beating the original budget of \$1.7M by \$2M, or 121%.

Tangible Net Equity (TNE)

For the month of December, TNE was \$23.8M, representing 497% of the required \$4.8M. On a restated basis, TNE stands at 504% of the required levels.

| Category of Aid (COA)* | 2024 | | | | 2025 | | | | December | | December (YTD) | | | | | |
|---------------------------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|----------------|-----------|------------------|------------------|---------------|-----------|
| | Q1-24 | Q2-24 | Q3-24 | Q4-24 | Q1-25 | Q2-25 | Q3-25 | Q4-25 | Actual | 9+3F | # | % | Actual | Budget | # | % |
| Child | 34,607 | 34,589 | 34,424 | 34,551 | 35,139 | 35,129 | 34,728 | 34,555 | 34,555 | 33,866 | 689 | 2% | 418,411 | 397,164 | 21,247 | 5% |
| Adult | 16,997 | 15,767 | 15,675 | 15,768 | 15,801 | 15,754 | 15,471 | 15,306 | 15,306 | 14,849 | 457 | 3% | 187,434 | 178,834 | 8,601 | 5% |
| Adult Expansion | 26,579 | 25,784 | 25,733 | 26,019 | 25,995 | 26,028 | 25,808 | 25,988 | 25,988 | 25,087 | 901 | 4% | 311,204 | 301,902 | 9,303 | 3% |
| SPD | 5,007 | 5,041 | 5,085 | 5,139 | 4,671 | 4,784 | 4,645 | 4,661 | 4,661 | 4,595 | 66 | 1% | 56,156 | 60,387 | (4,231) | -7% |
| SPD Dual | 14,433 | 14,760 | 15,007 | 15,288 | 16,283 | 16,514 | 16,719 | 16,723 | 16,723 | 17,053 | (330) | -2% | 197,895 | 186,606 | 11,289 | 6% |
| LTC | 12 | 15 | 19 | 22 | 22 | 6 | 17 | 23 | 23 | 18 | 5 | 28% | 219 | 393 | (174) | -44% |
| LTC Dual | 79 | 87 | 92 | 104 | 98 | 100 | 104 | 112 | 112 | 98 | 14 | 14% | 1,179 | 1,293 | (114) | -9% |
| Total Medicaid | 97,714 | 96,043 | 96,035 | 96,891 | 98,009 | 98,315 | 97,492 | 97,368 | 97,368 | 95,566 | 1,802 | 2% | 1,172,498 | 1,126,578 | 45,920 | 4% |
| <i>Monthly/Quarterly Change</i> | <i>-1.7%</i> | <i>0.0%</i> | <i>0.9%</i> | | <i>1.2%</i> | <i>0.3%</i> | <i>-0.8%</i> | <i>-0.1%</i> | | <i>0.5%</i> | <i>-1.4%</i> | | | | | |

* Source: DHCS 820 Remittance summary; includes retroactivity



| | December | | | December (YTD) | | | Current Month Explanations | |
|---|----------------------|----------------------|----------------|-----------------------|-----------------------|-----------------------|----------------------------|--|
| | Actual | | Forecast (9+3) | Variance - B/(W) | Actual | | Variance - B/(W) | |
| | Actual | Forecast | (9+3) | (B/W) | Actual | Budget | (B/W) | |
| REVENUE | | | | | | | | |
| Premium | \$ 26,998,446 | \$ 26,253,427 | | \$ 745,019 | \$ 327,695,445 | \$ 272,712,513 | \$ 54,982,932 | - Total Revenue was favorable by \$1.3M driven by prior period maternity and SNF QIP payments. |
| Pass-Through | \$ 896,677 | \$ 309,707 | | \$ 586,970 | \$ 27,380,662 | \$ 4,119,654 | \$ 23,261,008 | |
| HN Settlements | | | | \$ - | | | \$ - | |
| TOTAL REVENUE | \$ 27,895,123 | \$ 26,563,135 | | \$ 1,331,988 | \$ 355,076,107 | \$ 276,832,167 | \$ 78,243,940 | |
| HEALTH CARE COSTS | \$ 27,085,170 | \$ 25,775,532 | | \$ (1,309,638) | \$ 345,245,244 | \$ 268,650,792 | \$ (76,594,452) | |
| Gross Margin | \$ 809,953 | \$ 787,603 | | \$ 22,351 | \$ 9,830,863 | \$ 8,181,375 | \$ 1,649,488 | |
| ADMINISTRATIVE EXPENSE | | | | | | | | |
| Salaries & Wages | \$ 519,989 | \$ 487,016 | | \$ (32,973) | \$ 4,717,206 | \$ 4,925,655 | \$ 208,449 | - Unfavorable labor costs due to staffing and benefit assumptions in the forecast. |
| Benefits Expense | \$ 53,496 | \$ 36,259 | | \$ (17,236) | \$ 363,422 | \$ 388,034 | \$ 24,613 | |
| Other Labor Expense | \$ 1,424 | \$ 1,783 | | \$ 359 | \$ 17,912 | \$ 15,268 | \$ (2,643) | |
| Total Labor Costs | \$ 574,910 | \$ 525,059 | | \$ (49,851) | \$ 5,098,539 | \$ 5,328,957 | \$ 230,418 | |
| Consulting, Legal, & Other Professional | \$ 52,151 | \$ 46,421 | | \$ (5,731) | \$ 785,404 | \$ 820,620 | \$ 35,217 | - Unfavorable consulting due to IT (timing) and legal costs |
| Outside Services | \$ 37,854 | \$ 40,383 | | \$ 2,529 | \$ 439,390 | \$ 355,048 | \$ (84,343) | |
| Advertising & Marketing | \$ 9,981 | \$ 4,900 | | \$ (5,081) | \$ 42,522 | \$ 52,585 | \$ 10,063 | |
| Information Technology | \$ 7,168 | \$ 5,942 | | \$ (1,226) | \$ 130,040 | \$ 68,857 | \$ (61,183) | |
| Membership and Subscriptions | \$ 11,349 | \$ 11,344 | | \$ (5) | \$ 125,217 | \$ 116,380 | \$ (8,837) | |
| Regulatory Fees | \$ 25,339 | \$ 25,339 | | \$ (0) | \$ 308,614 | \$ 333,626 | \$ 25,012 | |
| Travel | \$ 7,787 | \$ 17,483 | | \$ 9,697 | \$ 88,094 | \$ 96,175 | \$ 8,081 | - Favorable travel due to delayed travel |
| Meals & Entertainment | \$ 6,399 | \$ 1,695 | | \$ (4,704) | \$ 30,819 | \$ 13,640 | \$ (17,179) | |
| Occupancy & Facility | \$ 4,111 | \$ 10,939 | | \$ 6,828 | \$ 82,421 | \$ 56,605 | \$ (25,816) | |
| Office Expense | \$ 6,828 | \$ 3,600 | | \$ (3,228) | \$ 76,926 | \$ 77,918 | \$ 992 | |
| Other Admin | \$ 14,813 | \$ 10,089 | | \$ (4,725) | \$ 168,563 | \$ 140,585 | \$ (27,978) | |
| Total Administrative Expense | \$ 758,689 | \$ 703,194 | | \$ (55,495) | \$ 7,376,550 | \$ 7,460,997 | \$ 84,446 | |
| Non-Operating Income | | | | | | | | |
| Dividend, Interest & Investment Income | \$ 126,546 | \$ 118,810 | | \$ 7,735 | \$ 1,308,362 | \$ 1,048,695 | \$ 259,667 | - Favorable investment income due to increased investable assets, offset by interest rate pressure |
| Rental Income | \$ 1,494 | \$ 1,494 | | \$ - | \$ 17,922 | \$ 17,400 | \$ (522) | |
| Total Non-Operating Income | \$ 128,039 | \$ 120,304 | | \$ 7,735 | \$ 1,326,284 | \$ 1,066,095 | \$ 260,189 | |
| Depreciation & Amortization | \$ 11,128 | \$ 11,000 | | \$ 128 | \$ 128,691 | \$ 132,000 | \$ (3,309) | |
| Change in Net Position | \$ 168,176 | \$ 193,713 | | \$ (25,537) | \$ 3,651,906 | \$ 1,654,473 | \$ 1,997,433 | |
| Key Metrics | | | | | | | | |
| Enrollment | 97,368 | 95,566 | | 1,802 | 1,172,498 | 2,103,347 | (930,849) | |
| Revenue PMPM | \$286.49 | \$277.96 | | \$8.54 | \$302.84 | \$131.62 | \$171.22 | |
| MLR | 97.10% | 97.0% | | (6) bps | 97.2% | 97.0% | (19) bps | |
| Admin Ratio | 2.7% | 2.6% | | (7) bps | 2.1% | 2.7% | 62 bps | |
| FTEs | 44 | 45 | | 1 | 373 | 386 | 13 | |
| Net Income PMPM | \$1.73 | \$2.03 | | (\$0.30) | \$3.11 | \$0.79 | \$2.33 | |
| Net Income % | 0.6% | 0.7% | | (13) bps | 1.0% | 0.6% | 43 bps | |

| | December | | | | | | | | December (YTD) | | | | % of Total | | |
|--|----------------------|----------------------|-----------------------|------------|---------------------|---------------------|--------------------|-------------|-----------------------|-----------------------|-----------------------|-------------|-------------|----------|----------|
| | Medi-Cal | | | | Medicare | | | | Medi-Cal | | | Medicare | Total | Medi-Cal | Medicare |
| | Actual | 9+3F | Variance B/(W) | % Var | Actual | 9+3F | Variance B/(W) | % Var | Actual | 9+3F | Variance B/(W) | % Var | Medi-Cal | Medicare | |
| REVENUE | | | | | | | | | | | | | | | |
| Premium | \$ 26,998,446 | \$ 26,253,427 | \$ 745,019 | 3% | \$ - | \$ - | \$ - | N/A | \$ 327,695,445 | \$ - | \$ 327,695,445 | 100% | 0% | | |
| Pass-Through | \$ 896,677 | \$ 309,707 | \$ 586,970 | 190% | \$ - | \$ - | \$ - | N/A | \$ 27,380,662 | \$ - | \$ 27,380,662 | 100% | 0% | | |
| TOTAL REVENUE | \$ 27,895,123 | \$ 26,563,135 | \$ 1,331,988 | 5% | \$ - | \$ - | \$ - | N/A | \$ 355,076,107 | \$ - | \$ 355,076,107 | 100% | 0% | | |
| HEALTH CARE COSTS | \$ 27,085,170 | \$ 25,775,532 | \$ (1,309,638) | -5% | \$ - | \$ - | \$ - | N/A | \$ 345,245,244 | \$ - | \$ 345,245,244 | 100% | 0% | | |
| Gross Margin | \$ 809,953 | \$ 787,603 | \$ 22,351 | 3% | \$ - | \$ - | \$ - | N/A | \$ 9,830,863 | \$ - | \$ 9,830,863 | 100% | 0% | | |
| ADMINISTRATIVE EXPENSE | | | | | | | | | | | | | | | |
| Healthcare Services | \$ 49,477 | \$ 48,034 | \$ (1,443) | -3.0% | \$ 55,794 | \$ 54,166 | \$ (1,628) | -3.0% | \$ 638,103 | \$ 752,562 | \$ 1,390,665 | 45.9% | 54.1% | | |
| Care Management | \$ - | \$ - | \$ - | N/A | \$ 99,507 | \$ 83,900 | \$ (15,607) | -18.6% | \$ - | \$ 539,907 | \$ 539,907 | 0.0% | 100.0% | | |
| Compliance | \$ 126,887 | \$ 117,921 | \$ (8,966) | -7.6% | \$ 20,656 | \$ 19,196 | \$ (1,460) | -7.6% | \$ 1,028,480 | \$ 166,513 | \$ 1,194,993 | 86.1% | 13.9% | | |
| Operations | \$ 5,662 | \$ 4,679 | \$ (983) | -21.0% | \$ 50,959 | \$ 42,110 | \$ (8,848) | -21.0% | \$ 63,489 | \$ 573,940 | \$ 637,428 | 10.0% | 90.0% | | |
| Member & Provider Services | \$ 12,626 | \$ 8,110 | \$ (4,516) | -55.7% | \$ 12,626 | \$ 4,210 | \$ (8,416) | -199.9% | \$ 112,081 | \$ 112,081 | \$ 224,162 | 50.0% | 50.0% | | |
| Sales & Marketing | \$ 2,981 | \$ 2,488 | \$ (493) | -19.8% | \$ 56,639 | \$ 47,265 | \$ (9,374) | -19.8% | \$ 34,218 | \$ 320,091 | \$ 354,309 | 9.7% | 90.3% | | |
| Executive | \$ 60,785 | \$ 56,573 | \$ (4,212) | -7.4% | \$ 10,727 | \$ 9,851 | \$ (875) | -8.9% | \$ 646,274 | \$ 184,848 | \$ 831,122 | 77.8% | 22.2% | | |
| Finance | \$ 75,994 | \$ 90,923 | \$ 14,930 | 16.4% | \$ 13,229 | \$ 16,045 | \$ 2,816 | 17.6% | \$ 778,142 | \$ 355,913 | \$ 1,134,055 | 68.6% | 31.4% | | |
| Corporate | \$ 48,270 | \$ 48,760 | \$ 490 | 1.0% | \$ 14,341 | \$ 13,015 | \$ (1,326) | -10.2% | \$ 576,231 | \$ 136,959 | \$ 713,190 | 80.8% | 19.2% | | |
| Information Technology | \$ 9,852 | \$ 11,457 | \$ 1,605 | 14.0% | \$ 11,993 | \$ 12,166 | \$ 173 | 1.4% | \$ 117,502 | \$ 107,755 | \$ 225,257 | 52.2% | 47.8% | | |
| Human Resources | \$ 8,878 | \$ 5,977 | \$ (2,901) | -48.5% | \$ 10,807 | \$ 6,346 | \$ (4,461) | -70.3% | \$ 68,107 | \$ 63,355 | \$ 131,462 | 51.8% | 48.2% | | |
| Total Administrative Expense | \$ 401,411 | \$ 394,921 | \$ (6,490) | -2% | \$ 357,278 | \$ 308,273 | \$ (49,005) | -16% | \$ 4,062,626 | \$ 3,313,924 | \$ 7,376,550 | 55% | 45% | | |
| Non-Operating Income | | | | | | | | | | | | | | | |
| Dividend & Interest Income | \$ 126,546 | \$ 118,810 | \$ 7,735 | 7% | \$ - | \$ - | \$ - | N/A | \$ 1,308,362 | \$ - | \$ 1,308,362 | 100% | 0% | | |
| Rental Income | \$ 1,494 | \$ 1,494 | \$ - | 0% | \$ - | \$ - | \$ - | N/A | \$ 17,922 | \$ - | \$ 17,922 | 100% | 0% | | |
| Total Non-Operating Income | \$ 128,039 | \$ 120,304 | \$ 7,735 | 6% | \$ - | \$ - | \$ - | N/A | \$ 1,326,284 | \$ - | \$ 1,326,284 | 100% | 0% | | |
| Depreciation & Amortization | \$ 5,019 | \$ 11,000 | \$ 5,981 | 54% | \$ 6,109 | \$ - | \$ (6,109) | N/A | \$ 94,697 | \$ 33,994 | \$ 128,691 | 74% | 26% | | |
| Change in Net Position | \$ 531,563 | \$ 501,986 | \$ 29,577 | 6% | \$ (363,387) | \$ (308,273) | \$ (55,114) | -18% | \$ 6,999,824 | \$ (3,347,918) | \$ 3,651,906 | 192% | -92% | | |
| Key Metrics | | | | | | | | | | | | | | | |
| Enrollment | 97,368 | 95,566 | 1,802 | | | | | | 1,172,498 | | | 1,172,498 | | | |
| Revenue PMPM | \$286.49 | \$277.96 | \$8.54 | | N/A | N/A | N/A | | \$302.84 | N/A | | \$302.84 | | | |
| MLR | 97.10% | 97.03% | 6 bps | | N/A | N/A | N/A | | 97.23% | N/A | | 97.23% | | | |
| Admin Ratio | 1.4% | 1.5% | 5 bps | | N/A | N/A | N/A | | 1.1% | N/A | | 2.1% | | | |
| Net Income PMPM | \$5.46 | \$5.25 | \$0.21 | | N/A | N/A | N/A | | \$5.97 | N/A | | \$3.11 | | | |
| Net Income % | 1.9% | 1.9% | 2 bps | | N/A | N/A | N/A | | 2.0% | N/A | | 1.0% | | | |



**Imperial County Local Health Authority dba
Community Health Plan of Imperial Valley
Statement of Net Position**

| | November 2025 | December 2025 | Change |
|---|----------------------|----------------------|------------------------|
| ASSETS | | | |
| Current Assets | | | |
| Cash and Investments | | | |
| Chase - Checking | \$ 200,000 | \$ 200,000 | \$ - |
| Chase - Money Market | \$ 2,618,951 | \$ 2,562,441 | \$ (56,510) |
| JPMorgan Securities | \$ 16,952,476 | \$ 17,007,748 | \$ 55,272 |
| First Foundation Bank | \$ 142,177 | \$ 142,177 | \$ - |
| Receivables | | | |
| Dividend Receivable | \$ 13,574 | \$ 7,297 | \$ (6,277) |
| Interest Receivable | \$ 85,557 | \$ 119,248 | \$ 33,692 |
| Capitation Receivable | \$ 27,111,675 | \$ 26,998,446 | \$ (113,229) |
| Pass-Through Receivable | \$ 17,731,935 | \$ 896,677 | \$ (16,835,258) |
| Pass-Through Receivable - Other | \$ 0 | \$ 0 | \$ - |
| Other Current Assets | | | |
| Prepaid Expenses | \$ 303,202 | \$ 345,904 | \$ 42,702 |
| Total Current Assets | \$ 65,159,546 | \$ 48,279,938 | \$ (16,879,608) |
| Noncurrent Assets | | | |
| Restricted Deposit | | | |
| First Foundation Bank - Restricted | \$ 300,000 | \$ 300,000 | \$ - |
| Capital Assets | | | |
| Buildings - Net | \$ 2,856,724 | \$ 2,847,895 | \$ (8,829) |
| Computer Equipment / Software - Net | \$ 5,883 | \$ 5,715 | \$ (168) |
| Improvements - Net | \$ 83,478 | \$ 178,499 | \$ 95,021 |
| Intangible Assets | \$ 55,208 | \$ 53,957 | \$ (1,250) |
| Operating ROU Asset (Copier) - Net | \$ 10,134 | \$ 10,134 | \$ - |
| Total Noncurrent Assets | \$ 3,311,427 | \$ 3,396,200 | \$ 84,773 |
| Total Assets | \$ 68,470,973 | \$ 51,676,138 | \$ (16,794,834) |
| LIABILITIES | | | |
| CURRENT LIABILITIES | | | |
| Payables | | | |
| Accounts Payable | \$ 292,963 | \$ 181,474 | \$ (111,489) |
| Capitation Payable | \$ 26,298,324 | \$ 26,188,492 | \$ (109,832) |
| Pass-Through Payable | \$ 17,731,935 | \$ 896,677 | \$ (16,835,258) |
| Pass-Through Payable - Other | \$ 0 | \$ 0 | \$ - |
| Credit Card Payable | \$ 7,211 | \$ 2,415 | \$ (4,796) |
| Other Current Liabilities | | | |
| Short Term Lease Liability - Copier | \$ 3,565 | \$ 3,275 | \$ (290) |
| Bonus Accrual | \$ 193,796 | \$ 211,414 | \$ 17,618 |
| Salaries Accrual | \$ 145,001 | \$ 218,674 | \$ 73,673 |
| Vacation Accrual | \$ 208,106 | \$ 215,470 | \$ 7,364 |
| Total Current Liabilities | \$ 44,880,901 | \$ 27,917,890 | \$ (16,963,010) |
| NON-CURRENT LIABILITIES | | | |
| Long Term Lease Liability - Copier | \$ - | \$ - | \$ - |
| Total Noncurrent Liabilities | \$ - | \$ - | \$ - |
| Total Liabilities | \$ 44,880,901 | \$ 27,917,890 | \$ (16,963,010) |
| NET POSITION | | | |
| Net investments in Capital Assets | \$ 3,011,427 | \$ 3,096,200 | \$ 84,773 |
| Restricted by Legislative Authority | \$ 300,000 | \$ 300,000 | \$ - |
| Unrestricted | \$ 16,794,916 | \$ 16,710,142 | \$ (84,773) |
| YTD Net Revenue | \$ 3,483,730 | \$ 3,651,906 | \$ 168,176 |
| Total Net Position | \$ 23,590,072 | \$ 23,758,248 | \$ 168,176 |
| Total Liabilities and Net Position | \$ 68,470,973 | \$ 51,676,138 | \$ (16,794,834) |



Imperial County Local Health Authority dba
 Community Health Plan of Imperial Valley
 Summarized Tangible Net Equity Calculation
 As of December 2025

| | |
|---|---------------|
| Net Equity | \$ 23,758,248 |
| Add: Subordinated Debt and Accrued Subordinated Interest | \$ 0 |
| Less: Report 1, Column B, Line 27 including: Unsecured Receivables from officers, directors, and affiliates; Intangibles | \$ 0 |
| Tangible Net Equity (TNE) | \$ 23,758,248 |
| Required Tangible Net Equity * | \$ 4,776,954 |
| TNE Excess (Deficiency) | \$ 18,981,293 |

| | Full Service Plan | * Calculated Required Tangible Net Equity |
|---|-------------------|---|
| A. Minimum TNE Requirement | \$ 1,000,000 | \$ 327,695,445 - Q1 |
| B. REVENUES: | | \$ 327,695,445 - Annualized |
| 2% of the first \$150 million of annualized premium revenues (lines 1, 2, 4, 5, 7, 9 from Income Statement) | \$ 3,000,000 | \$ 150,000,000 x 2% |
| Plus | | \$ 3,000,000 |
| 1% of annualized premium revenues in excess of \$150 million | \$ 1,776,954 | \$ 177,695,445 x 1% |
| Total | \$ 4,776,954 | \$ 1,776,954 |
| | | \$ 4,776,954 - Required TNE |

Community Health Plan of Imperial Valley
December 2025 Cash Transactions

| Date | Account | Vendor | Memo/Description | Amount |
|-----------------------|----------------|---|--|---------------|
| Chase Checking | | | | |
| 12/03/25 | Chase Checking | Great America Financial Services | Inv 40606141 | \$ (309.79) |
| 12/04/25 | Chase Checking | Rippling | Employee Net Pay for Check Date 12/04/2025 | (168.05) |
| 12/07/25 | Chase Checking | Blue Shield of California | Blue Shield Insurance | (36,185.90) |
| 12/07/25 | Chase Checking | JPMorgan Chase | Dividend Income - November 2025 | 13,574.23 |
| 12/07/25 | Chase Checking | JPMorgan Chase | Service Charges Investment Sweep - November 2025 | (977.89) |
| 12/07/25 | Chase Checking | Rippling | People Center Charge | (122.06) |
| 12/07/25 | Chase Checking | Rippling | Employee Reimbursements L. Lewis, E. Montejano, K. Maldonado, S. Levy, and J. Garcia | (1,595.92) |
| 12/07/25 | Chase Checking | Rippling | Employee Reimbursement L. Lewis | (147.04) |
| 12/07/25 | Chase Checking | Rippling | Rippling Subscription | (25,072.68) |
| 12/07/25 | Chase Checking | UNUM | UNUM Invoice 12/01/25 - 12/31/25 | (975.97) |
| 12/09/25 | Chase Checking | Epstein Becker & Green, P.C. | Multiple Invoices | (15,289.00) |
| 12/09/25 | Chase Checking | Oracle America, Inc. | Multiple Invoices | (15,786.44) |
| 12/09/25 | Chase Checking | MAK Solutions | Inv CHPIV-03 | (12,500.00) |
| 12/09/25 | Chase Checking | Mayra Widmann | Inv NOVEMBER2025 | (100.00) |
| 12/09/25 | Chase Checking | Pablo Velez | Inv NOVEMBER2025-- bill.com Check Number: 80486506 | (100.00) |
| 12/09/25 | Chase Checking | Bushra Ahmad | Inv NOVEMBER2025 | (100.00) |
| 12/09/25 | Chase Checking | Chapman Consulting LLC | Inv 2258 | (14,739.29) |
| 12/09/25 | Chase Checking | Carlos Ramirez | Inv NOVEMBER2025 | (300.00) |
| 12/09/25 | Chase Checking | Lee Hindman | Inv NOVEMBER2025 | (300.00) |
| 12/09/25 | Chase Checking | Law Office of William S. Smerdon | Inv 2869 | (2,750.00) |
| 12/09/25 | Chase Checking | Zamosky Communication | Inv 0000054 | (8,000.00) |
| 12/09/25 | Chase Checking | Bonde & Associates, LLC | Inv 1006 | (12,000.00) |
| 12/09/25 | Chase Checking | Stericycle, Inc. | Inv 8012630341-- bill.com Check Number: 80487181 | (112.72) |
| 12/09/25 | Chase Checking | Quench USA | Inv INV09922064 | (129.30) |
| 12/09/25 | Chase Checking | Imperial Desert Landscape | Inv 25-479 | (250.00) |
| 12/09/25 | Chase Checking | Brawley Rotary Club | Inv November Statement-- bill.com Check Number: 80487005 | (110.00) |
| 12/09/25 | Chase Checking | Vic's Air Conditioning & Electrical | Multiple Invoices-- bill.com Check Number: 80487286 | (15,884.00) |
| 12/09/25 | Chase Checking | Republic Services | Inv 0467-001764646 | (242.45) |
| 12/09/25 | Chase Checking | City of Imperial | Acct 80683 - Inv 1485389-- bill.com Check Number: 80488046 | (225.56) |
| 12/09/25 | Chase Checking | Imperial Irrigation District | Inv Nov2025-- bill.com Check Number: 80488234 | (1,534.85) |
| 12/09/25 | Chase Checking | Shalom Events Professionals | Inv invoice 12092025-- bill.com Check Number: 80487037 | (142.00) |
| 12/10/25 | Chase Checking | Salary.com | Inv INV81336 | (6,500.00) |
| 12/11/25 | Chase Checking | Department of Managed Health Care | Inv 25HPD050-- bill.com Check Number: 80499793 | (145,350.52) |
| 12/12/25 | Chase Checking | Rippling | Employee Net Pay for Check Date 12/12/2025 | (139,020.19) |
| 12/12/25 | Chase Checking | Rippling | Payroll Taxes paid via Rippling for Check Date 12/12/2025 | (61,855.84) |
| 12/14/25 | Chase Checking | Rippling | Employee Reimbursement - J. Hutchins | (1,151.24) |
| 12/14/25 | Chase Checking | Rippling | Employee Reimbursement - S. Long and J. Perez | (1,274.14) |
| 12/14/25 | Chase Checking | Rippling | Employee Reimbursement - J. Perez | (47.04) |
| 12/14/25 | Chase Checking | JPMorgan Chase | CC Payment | (15,187.34) |
| 12/14/25 | Chase Checking | Rippling | People Center | (696.00) |
| 12/16/25 | Chase Checking | Rippling | Employee Net Pay for Check Date 11/28/2025 | (94.04) |
| 12/16/25 | Chase Checking | Rippling | Payroll Taxes Paid via Rippling for Check Date 11/28/2025 | (21.47) |
| 12/17/25 | Chase Checking | AM Copiers Inc. | Inv IN8830 | (1,018.03) |
| 12/17/25 | Chase Checking | Sparkling Clean | Inv December2025 | (900.00) |
| 12/17/25 | Chase Checking | Pillsbury Winthrop Shaw Pittman LLP | Inv 8691197 | (2,254.50) |
| 12/17/25 | Chase Checking | Junior's Cafe | Inv 13-19265-- bill.com Check Number: 80531222 | (321.86) |
| 12/17/25 | Chase Checking | Wakely consulting Group | Inv 337130 - 0000001 | (13,238.75) |
| 12/17/25 | Chase Checking | Jeffrey Scott Agency | Inv Project 23890 | (2,380.00) |
| 12/17/25 | Chase Checking | Health Management Associates, Inc. | Inv 206100 - 00000030 | (532.50) |
| 12/19/25 | Chase Checking | I.V. Termite & Pest Control | Inv 0357630 | (120.00) |
| 12/19/25 | Chase Checking | Streamline Verify LLC | Inv INV-015894 | (895.00) |
| 12/19/25 | Chase Checking | Moss Adams | Inv 102835637-- bill.com Check Number: 80544711 | (15,750.00) |
| 12/21/25 | Chase Checking | Department of Managed Health Care | DHCS (November 2025 Revenue) | 43,863,419.96 |
| 12/21/25 | Chase Checking | Department of Managed Health Care | Receipt - DHCS (November 2025 Revenue) | 876,519.23 |
| 12/21/25 | Chase Checking | Department of Managed Health Care | Receipt - DHCS (November 2025 Revenue) | 58,664.33 |
| 12/21/25 | Chase Checking | Department of Managed Health Care | Receipt - DHCS (November 2025 Revenue) | 43,586.80 |
| 12/21/25 | Chase Checking | Department of Managed Health Care | Receipt - DHCS (November 2025 Revenue) | 1,419.43 |
| 12/21/25 | Chase Checking | Imperial County Treasurer-Tax Collector | Property Taxes - ASMT Number: 064-330-027-000 May 2025 - April 2026 | (18,095.46) |
| 12/21/25 | Chase Checking | State Compensation Insurance Fund | Workers Compensation Payment | (1,424.41) |
| 12/21/25 | Chase Checking | Rippling | Account Analysis Settlement Charge | (272.49) |
| 12/21/25 | Chase Checking | Rippling | Employee Reimbursement - D. Wilson | (955.12) |
| 12/21/25 | Chase Checking | Rippling | Employee Reimbursement - E. Torres and S. Levy | (228.97) |
| 12/21/25 | Chase Checking | Rippling | Employee Reimbursement - G. Arakawa and D. Pasillas | (806.11) |
| 12/21/25 | Chase Checking | Rippling | Payroll Date: 11/28/25 Retirement Contribution: | (10,911.83) |
| 12/21/25 | Chase Checking | Rippling | Payroll Date: 12/12/25 Retirement Contribution | (12,105.37) |
| 12/21/25 | Chase Checking | Rippling | Prefunding Rippling | (1,335.20) |

| | | | | |
|----------|----------------|------------------------|---|--------------|
| 12/21/25 | Chase Checking | County of Imperial | Property Taxes - 10% Penalty and Return Payment Fee Chase | 1,700.00 |
| 12/22/25 | Chase Checking | Inerglo Creative | Reimbursement | |
| 12/23/25 | Chase Checking | Nations Benefits, LLC | Inv INV-00664 | (3,000.00) |
| 12/24/25 | Chase Checking | Cambria Imperial Hotel | Inv INV236214 | (68,250.00) |
| 12/26/25 | Chase Checking | Rippling | Inv 001152-- bill.com Check Number: 80569129 | (3,268.63) |
| 12/26/25 | Chase Checking | Rippling | Employee Net Pay for Check Date 12/26/2025 | (138,901.67) |
| 12/31/25 | Chase Checking | Rippling | Payroll Taxes Paid via Rippling for Check Date 12/26/2025 | (61,657.76) |
| 12/31/25 | Chase Checking | Rippling | Employee Reimbursement - D. Campo | (341.05) |
| 12/31/25 | Chase Checking | JPMorgan Chase | Credit Card Payment | (3,465.45) |
| 12/31/25 | Chase Checking | Rippling | Employee Reimbursement - K. Wilkerson | (164.54) |
| 12/31/25 | Chase Checking | Rippling | Employee Reimbursement - K. Wilkerson | (386.95) |
| 12/31/25 | Chase Checking | Rippling | Employee Reimbursement - S. Long | (227.70) |
| 12/31/25 | Chase Checking | Rippling | Employee Reimbursement - G. Arakawa | (1,642.58) |
| 12/31/25 | Chase Checking | JPMorgan Chase | Credit Card Payment | (1,543.50) |
| 12/31/25 | Chase Checking | Mid Atlantic | Mid Atlantic Fee | (42.08) |
| 12/31/25 | Chase Checking | Rippling | Payroll Date: 12/26/25 Retirement Contribution | (13,100.79) |
| 12/31/25 | Chase Checking | HealthNet | Rental Income - December 2025 | 1,493.50 |

JPMorgan Securities

| | | | | |
|----------|------------------|----------------|---|-----------------|
| 12/31/25 | Chase Securities | Health Net | November Health Net Payment | (44,030,259.51) |
| 12/31/25 | Chase Securities | JPMorgan Chase | Accrued Investment Income - November 2025 | 85,556.64 |
| 12/31/25 | Chase Securities | JPMorgan Chase | Bank Fee - November 2025 (Portfolio) | \$ (25.00) |

Committee Chair Reports

Information Items

Compliance Report

Period Covered: January 2026

Highlights

- Regulatory Compliance
 - D-SNP and Expansion of the Compliance Program
 - DMHC Financial Audit
- Internal and Delegation Oversight
 - 2026 Monitoring Protocol Updates – Medi-Cal and D-SNP
 - Pre-Delegation D-SNP Audits – Corrective Action Plan Status

Regulatory Compliance

D-SNP and Expansion of the Compliance Program

The launch of the D-SNP program significantly expands the scope and complexity of the Compliance function. In addition to Medi-Cal oversight, the organization is now subject to federal Medicare requirements and oversight by the Centers for Medicare & Medicaid Services (CMS). This introduces a new regulatory framework, new reporting obligations, and direct federal monitoring that differs in structure from state-based Medi-Cal oversight.

As part of D-SNP compliance, Compliance must track and respond to new CMS and DHCS D-SNP specific reports and formal regulatory communications, including HPMS memos. HPMS (Health Plan Management System) is CMS's official communication and reporting platform and serves as the primary mechanism through which CMS issues guidance, deadlines, and compliance directives. These memos are released frequently and require rapid review, tracking, internal/external (delegate) coordination, policy updates, operational changes, and documented responses within prescribed timeframes.

To support these requirements, Compliance continues to work towards expanding our program to include new reporting workflows, governance processes, and new audit/monitoring tools designed specifically for Medicare and D-SNP oversight. This expansion is critical to maintaining federal compliance, supporting audit readiness, and ensuring the long-term stability and success of the D-SNP program.

Internal and Delegation Oversight

2026 Internal and Delegation Oversight Monitoring Program

Compliance continues to work implementing the 2026 Internal and Delegation Oversight Monitoring Protocols to ensure alignment with state and federal regulatory expectations and to support continued audit readiness. The proposed monitoring protocols reflect a risk-based approach, informed by prior audit activity, ongoing monitoring results, and program expansion, including the introduction of D-SNP.

The 2026 monitoring frameworks for Medi-Cal and D-SNP will be presented to the Compliance and Privacy Committee (CPC) and the Regulatory Compliance Oversight Committee (RCOC) for review and approval. Committee input and approval will finalize scope, methodology, and priority focus areas ahead of implementation.

2026 Medi-Cal Monitoring Program – Health Net

Planning for the 2026 Medi-Cal Monitoring Program is underway, with an expanded focus on risk-based oversight and qualitative key performance indicators (KPIs). In addition to existing quantitative measures, Compliance is incorporating qualitative KPIs informed by regulatory risk, prior regulatory and DO audit findings, and ongoing monitoring trends. This approach is designed to provide a more complete view of performance, identify early indicators of potential non-compliance, and prioritize monitoring activities based on member and regulatory impact.

2026 D-SNP Monitoring Program – CHPIV Care Management, Community Health Group (CHG), Community Care IPA (CCIPA), Imperial County Physicians Medical Group (ICPMG), Premier Patient Care, Primary Health Care Medical Group IPA (PHCMG)

The 2026 D-SNP Monitoring Program is being developed as a new framework aligned closely with CMS audit protocols to support audit readiness. The monitoring structure mirrors CMS requirements across core functional areas and emphasizes data integrity for performance monitoring. Establishing this framework early is critical to maintaining continuous audit readiness, supporting a successful D-SNP launch, and ensuring the organization is well-positioned to meet CMS oversight requirements as the program matures.

Pre-Delegation Audits

Pre-delegation audits are designed to validate D-SNP readiness and strengthen risk mitigation across delegated functions. CHPIV's audit tools are aligned with CMS and State requirements to ensure full compliance by January 1, 2026.

The Corrective Action Plan (CAP) submissions for the pre-delegation audits were due on January 22, 2026, from MedPoint (CCIPA and ICPMG), CHG, MedMgr (Primary Health Care Medical Group), and ProCare MSO (PPCIPA). While most entities submitted materials, MedPoint and ProCare did not provide CAP responses for all functional areas, and CHG provided a partial submission with a complete package anticipated by January 30, 2026.

A final submission deadline of January 23, 2026, was issued to MedPoint and ProCare for any remaining documentation. CHPIV auditors began their review on January 22, 2026, and have a two-week window to evaluate complete submissions, with MedMgr's documentation currently under review. As the review progresses, any CAP items that require policy revisions will remain open until the delegate formally completes its internal policy approval process and provides CHPIV with the finalized documentation.

Information Items

Operations report for review

Operations Report

Period Covered: January 2025

Highlights

Community Advantage Plus Operations

It's been a busy month as we transitioned from implementation to operations. Our local teams – member and provider experience, care management, and sales met daily during the first half of the month to identify and resolve issues, including:

- Provider office confusion regarding eligibility, referrals, authorizations and IPA delegation
- Correcting PCP/IPA assignment errors
- Handling disenrollment requests
- Benefit confusion – Rx copays and grocery card

We expect many of these initial issues to decline over time, as we correct provider data discrepancies, complete training with offices and refine our internal processes and understanding of how our teams work together.

January Ribbon Cutting Event

To help raise awareness of Community Advantage Plus and CHPIV's expanding services, we held a ribbon cutting event on January 8th. The program included brief remarks from Larry and our Commission Chair. Community partners and local officials attended to learn more about the plan and the work our teams are doing across Imperial Valley. Members of the media covered the event as well, bringing broader awareness to CHPIV and Community Advantage Plus.

Media coverage of the event included stories from:

- **The Desert Review:** [Community Health Plan debuts Medi-Medi Advantage Plus Plan in Imperial](#)
- **Imperial Valley Press:** [Community Health Plan leaders chart future of localized care and growth](#)
- **KYMA-TV:** [A New Local Plan Looks to Ease Healthcare Hurdles in Imperial County](#)



Key Metrics – Community Advantage Plus

| Status | Category | Goal | Current Month Performance (as of 1/29/26) |
|--------|-------------------|--|--|
| Yellow | Provider Network | 100% of direct provider contracts are executed | 50% of provider contracts are fully executed |
| Yellow | Member Engagement | Minimize and resolve escalated issues quickly | Resolved 109 escalated member issues |
| Yellow | Enrollment | 225 | 208 on Jan 1 |
| Red | Disenrollment | 5% | 12% |

- **Direct Provider Network:** 100% of providers are pre-credentialing cleared and can see patients as part of the Community Advantage Plus network. These providers will not appear in the Provider Directory until they pass full credentialing and are approved by the CHPIV credentialing committee.
 - **Key contracts that are not fully executed (letter of agreement only):**
 - Pioneers – finalizing exhibits

- CCIPA – one open issue
- ICPMG – one open issue
- PPCIPA – signature ready
- **Full Contract Execution:** 42 of 85 direct provider contracts are fully executed; remaining contracts are pending final signature and processing. This includes 19 new LOAs that were executed this month.
- **Enrollment:** New enrollments are expected to be lower in January due to a focus on retention. We are ramping up direct mail and marketing, partnering closely with several IPAs on patient education and seeing more volume from our broker partnerships. This should lead to higher numbers in the coming months.

Issues / Risks

- IPA communication and coordination
- Key IPA and hospital agreements are not fully executed
- Ongoing provider training and awareness
- High disenrollment rate

Next 30 Days

- Hire retention specialist to free up sales team
- Complete provider and IPA training
- Develop implementation plans for: risk adjustment coding accuracy, STAR ratings (quality of care and service), and provider feedback tracking and response

Period Covered: January 13, 2026-February 9, 2026

Highlights

- No new hires
- 4 open position: Senior Compliance Advisor, Financial Analyst, Sales and Marketing Representative, Member Retention Specialist
- Implemented pay increases effective 1/2/2026
- First monthly management topic was introduced. **When you think about your day-to-day work, in what ways do you feel supported by your manager and the organization — and in what ways could we improve our support?**
- Completed goal planning for Care Coordinator team

Key Metrics

There were no new hires over this period.

| | |
|----------------------------------|---|
| Total number of employees | 42 |
| Local | 29 |
| Remote | 13 |
| Number of exits in 2026 | 2: One for career growth opportunities, one for performance reasons |

Issues / Risks

- Encouraging continued feedback to the monthly management topic is contingent on transparent reporting of this month's themes and follow-through on any changes to systems or processes that resulted from this month's question.

Next 30 Days

- Introduce the next monthly management topic and ensure follow through from January's question
- Benefits regulatory filings due March 1