



MINUTES

Community Health Plan of Imperial Valley Commission

April 13, 2026

5:30 p.m.

512 W. Aten Rd., Imperial, CA 92251

All supporting documentation is available for public review at <https://chpiv.org>

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Meeting ID: 217 028 464 542

Passcode: 7KD7N4Yy

Commission Role	Member	Representing	Attendance
LHA Chair	Lee Hindman	Joint Chamber of Commerce (Public Representative)	Present
LHA Vice-Chair	Yvonne Bell	CEO, Innercare & CCIPA	Present
LHA Commissioner	Dr. Bushra Ahmad	CMO, County of Imperial	Present
LHA Commissioner	Christopher Bjornberg	CEO, Imperial Valley Healthcare District	Absent
LHA Commissioner	Xochitl Fausto	Medi-Cal Member	Present
LHA Commissioner	Peggy Price	Board of Supervisors, County of Imperial	Present
LHA Commissioner	Dr. Kathleen Lang	CEO, County of Imperial	Present
LHA Commissioner	Paula Llanas	Director of Social Services, County of Imperial	Present
LHA Commissioner	Dr. Majid Mani	Imperial County Medical Society	Present
LHA Commissioner	Dr. Carlos Ramirez	CEO/Senior Consultant, DCRC	Present
LHA Commissioner	Dr. Unnati Sampat	President, Imperial County Medical Society	Present
LHA Commissioner	Pablo Velez	CEO, El Centro Regional Medical Center	Present
LHA Commissioner	Dr. Allan Wu	CMO, Innercare & CCIPA	Present

1. CALL TO ORDER

Lee Hindman, Chair

The meeting was called to order at 5:34 p.m.

A. Roll Call

Donna Ponce, Commission Clerk

Roll call taken and quorum confirmed. Attendance is as shown.

B. Approval of Agenda

(Ramirez/Sampat) Approved the order of the agenda. Motion carried.

1. Items to be pulled or added from the Information/Action/Closed Session Calendar
2. Approval of the order of the agenda

2. PUBLIC COMMENT

Lee Hindman, Chair

Public Comment is limited to items NOT listed on the agenda. This is an opportunity for members of the public to address the Committee on any matter within the Committee's jurisdiction. Any action taken as a result of public comment shall be limited to the direction of staff. When addressing the Committee, state your name for the record prior to providing your comments. Please address the Committee as a whole, through the Chairperson. Individuals will be given three (3) minutes to address the board.

No public comments.

3. CONSENT CALENDAR

All items appearing on the consent calendar are recommended for approval and will be acted upon by one motion, without discussion. Should any Commissioner or other person express their preference to consider an item separately, that item will be addressed at a time as determined by the Chair.

(Bell/Lang) Approved the consent calendar. Motion carried.

- A. Approval of Minutes from 3/9/2026...pg. 5-9
- B. Approval of the 2025 Annual Audit by Baker Tilly...pg. 10-53
- C. Approval to include the LHA in the Social Security program...pg. 54-57
- D. Approval of the monthly financial reports as reviewed and accepted by the Executive Committee
 1. Executive Summary...pg. 58-60
 2. Enrollment Report...pg. 61
 3. Statement of Revenues, Expenses, and Changes in Net Position... pg. 62
 4. Product Profit & Loss Statement...pg. 63
 5. Statement of Net Position...pg. 64
 6. Summarized TNE Calculation...pg. 65
 7. Cash Transaction Report...pg. 66-67

4. ACTION

No action items.

5. COMMITTEE CHAIR REPORTS

- A. Quality Improvement Health & Equity Committee-Quarterly
(Dr. Gordon Arakawa, CMO) No meeting
- B. Finance Committee-Monthly-No meeting
(Dr. Carlos Ramirez, Chair)
David Wilson, CFO provided a brief update on the 2025 Annual Financial Audit and the monthly financial reports.
- C. Regulatory Compliance & Oversight Committee-Quarterly
(Dr. Allan Wu, Chair) No meeting
- D. Community Advisory Committee -Quarterly
(Julia Hutchins, COO) ...pg. 69
Julia Hutchins provided a brief update on the March 17th, 2026, Community Advisory Committee meeting.

6. INFORMATION

- A. Health Services Report (Dr. Gordon Arakawa, CMO and Jeanette Crenshaw, Executive Director of Health Services) ...pg. 71

Dr. Gordon Arakawa provided updates on the following:

- CHPIV continues to work with Imperial County Health Improvement Program which involves two projects-Home Health Access and using CHWs and ECM to improve appointment rates for providers.
- Health Services involvement in the interdepartmental leadership team which involve Imperial County Office of Education, Imperial County Department of Social Services, Imperial County Behavioral Health, and San Diego Regional Center.
- Upcoming QIHEC Report at May Commission meeting
- Granted access to the HEDIS data port

Jeanette Crenshaw provided updates on DSNP Program and Model of Care.

- B. Compliance Report (Elysse Tarabola, CCO and Chelsea Hardy, Senior Director of Compliance) ...pg. 72-74

Elysse Tarabola provided updates on the DHCS Medical Audit and Risk Management, Risk Assessment, and the Audit/Monitoring Program.

C. Operations Report (*Julia Hutchins, COO*) ...pg. 75-77

Julia Hutchins provided updates on the following:

- Health Net tracking on referral processing, provider contract status, and Provider assignment issues
- Manager of Sales & Retention, Michelle Ramirez has assumed interim responsibility for the Member Provider roles
- Data Manager position
- Provider Administrator Luncheon
- Managed Services Organization Road Show
- Direct Provider Network
- Member Issues
- Disenrollments/Enrollments
- CHPIV Billboard

D. Human Resources Report (*Shannon Long, HR Consultant*) ...pg. 78

Shannon Long provided an update on the following:

- Two New Hires: Member Experience Coordinator and Sales and Marketing Representative-both local
- One Open Position: Data Management Specialist
- Q1 Goal Check-Ins
- Implementation plans for employee suggestions on enhanced communication
- Elimination of Chief of Staff position

E. CEO Report (*Larry Lewis, CEO*)

Larry Lewis provided updates on the following:

- Riverside County Collaborative for Medical Education
- Electric Sign project cancelled. Driveway sign in progress
- All-CEO DHCS Meeting
- Special Investigations Unit Meeting

F. Other new or old business (*Lee Hindman, Chair*)

None.

7. CLOSED SESSION

Chair Hindman announced that the commission entered into closed session.

- A. Pursuant to Welfare and Institutions Code § 14087.38 (n) Report involving Trade Secret new product discussion (estimated date of disclosure, 10/2026)
- B. Compliance

8. RECONVENE OPEN SESSION

- A. Report on actions taken in closed session.

Chair Hindman announced that the committee reconvened into open session.
Direction was given to staff.

9. ADJOURNMENT

The meeting was adjourned at 7:19 p.m.
Next meeting: May 11, 2026