

COMMUNITY HEALTH PLAN OF IMPERIAL VALLEY



MINUTES

Community Health Plan of Imperial Valley Commission

July 13, 2026

5:30 p.m.

512 W. Aten Rd., Imperial, CA 92251

All supporting documentation is available for public review at <https://chpiv.org>

Commission Role	Member	Representing	Attendance
LHA Chair	Lee Hindman	Joint Chamber of Commerce (Public Representative)	Present
LHA Vice-Chair	Yvonne Bell	CEO, Innercare	Present
LHA Commissioner	Dr. Bushra Ahmad	CMO, County of Imperial	Present
LHA Commissioner	Xochitl Fausto	Medi-Cal Member	Present
LHA Commissioner	Dr. Kathleen Lang	CEO, County of Imperial	Present
LHA Commissioner	Paula Llanas	Director of Social Services, County of Imperial	Absent
LHA Commissioner	Dr. Majid Mani	Imperial County Medical Society	Absent
LHA Commissioner	Peggy Price	Board of Supervisors, County of Imperial	Present (L)
LHA Commissioner	Dr. Carlos Ramirez	CEO/Senior Consultant, DCRC	Present
LHA Commissioner	Dr. Unnati Sampat	President, Imperial County Medical Society	Present (L)
LHA Commissioner	Pablo Velez	CEO, El Centro Regional Medical Center	Present
LHA Commissioner	Dr. Allan Wu	CMO, Innercare	Present

1. CALL TO ORDER

Lee Hindman, Chair

The meeting was called to order at 5:33 p.m.

A. Roll Call

Donna Ponce, Commission Clerk

Roll call taken and quorum confirmed. Attendance is as shown.

B. Approval of Agenda

1. Items to be pulled or added from the Information/Action/Closed Session Calendar

2. Approval of the order of the agenda

(Ramirez/Bell) To approve the order of the agenda. Motion carried.

2. PUBLIC COMMENT

Lee Hindman, Chair

Public Comment is limited to items NOT listed on the agenda. This is an opportunity for members of the public to address the Committee on any matter within the Committee's jurisdiction. Any action taken as a result of public comment shall be limited to the direction of staff. When addressing the Committee, state your name for the record prior to providing your comments. Please address the Committee as a whole, through the Chairperson. Individuals will be given three (3) minutes to address the board.

No public comment.

3. CONSENT CALENDAR

All items appearing on the consent calendar are recommended for approval and will be acted upon by one motion, without discussion. Should any Commissioner or other person express their preference to consider an item separately, that item will be addressed at a time as determined by the Chair.

(Lang/Velez) To approve the consent calendar. Motion carried.

- A. Approval of Minutes from 6/8/2026...pg. 5-8
- B. Approval of the monthly financial reports as reviewed and accepted by the Executive Committee
 - 1. Executive Summary...pg. 9-10
 - 2. Enrollment Report...pg. 11
 - 3. Statement of Revenues, Expenses, and Changes in Net Position... pg. 12
 - 4. Product Profit & Loss Statement...pg. 13
 - 5. Product Profit & Loss Statement (YTD)...pg. 14
 - 6. Change in Net Position Trend...pg. 15
 - 7. Medicare PMPM Detail...pg. 16
 - 8. Statement of Net Position...pg. 17
 - 9. Summarized TNE Calculation...pg. 18
 - 10. Cash Transaction Report...pg. 19-21

4. ACTION

No action items.

5. COMMITTEE CHAIR REPORTS

- A. Quality Improvement Health & Equity Committee-*Quarterly*
(Dr. Gordon Arakawa, CMO) **No meeting**

B. Finance Committee-Monthly

(Dr. Carlos Ramirez, Chair) ...pg. 9-10

Dr. Ramirez gave a summary of the July 7, 2026, Finance Committee meeting. Commissioner Velez inquired about the factors contributing to the decrease in Medi-Cal membership. Dr. Ramirez explained that the decline was primarily attributable to immigration-related adjustments. CHPIV CEO, Larry Lewis added that the decrease was also influenced by the Medi-Cal recertification process and the adult expansion transition.

C. Regulatory Compliance & Oversight Committee-Quarterly

(Dr. Allan Wu, Chair) No meeting

D. Community Advisory Committee -Quarterly

(Xochitl Fausto, Chair) ...pg. 23-24

Xochitl Fausto provided the Commission with an update on the Community Advisory Committee meeting held on June 16, 2026. She reported that members discussed concerns regarding the non-emergency medical transportation process, specifically that transportation requests were being delayed or denied when the required physician's letter was not received by the transportation company. Members noted that this issue had resulted in missed medical appointments. Additional concerns were raised about transportation vehicles with non-functioning air conditioning.

During the discussion, Cynthia Mesa, Interim Chief Compliance Officer, provided clarification on the process and requirements for obtaining the physician's letter needed to authorize transportation services.

Ms. Fausto also shared that members requested additional training for healthcare providers in serving children with special needs, with particular emphasis on caring for children with autism.

6. INFORMATION

A. Health Services Report (Dr. Gordon Arakawa, CMO and Jeanette Crenshaw, Executive Director of Health Services) ...pg. 26-32

Dr. Arakawa informed the Commission that Health Services has been actively preparing for the 2025 DHCS Audit. He also added that the department continues to do work in the integrated leadership team

Jeanette Crenshaw gave an update on the CHPIV D-SNP Model of Care.

B. Compliance Report (*Cynthia Mesa, Interim CCO*) ...pg. 33-34

Cynthia Mesa updated the Commission on the 2025 DHCS Medical Audit, 2024 DHCS Medical Audit Corrective Action Plan, and DMHC Enforcement Matter.

C. Operations Report (*Julia Hutchins, COO*) ...pg. 35-36

Julia Hutchins updated the Commission on the following:

- Onboarding of the new Provider Network Manager, Vanessa Guzman
- Provider Mixer was held on June 30, 2026
- Office Administrator Luncheon was held on July 1, 2026
- New CHPIV television and online commercial
- Key Metrics for Community Advantage Plus

D. Human Resources Report (*Shannon Long, HR Consultant*) ...pg. 37

Shannon Long updated the Commission on the following:

- One vacant position: Health Equity Officer
- Onboarding of the new Provider Network Manager, Vanessa Guzman
- Implementation of ideas generated from the most recent Employee of the Month Questions
- Ongoing interviews for the Chief Compliance Officer position
- Key Metrics:
 - Total number of employees: 41
 - Number of hires in 2026: 4
 - Number of exits in 2026: 7

E. CEO Report (*Larry Lewis, CEO*)

Larry Lewis reported on the following:

- Ongoing recruitment efforts for an Oncologist in the Imperial Valley
- Driveway sign currently in development
- Kern County's Health Plans' artificial intelligence (AI) initiatives
- LHPC is advocating with the State and the Department of Health Care Services (DHCS) regarding the Undocumented Immigrant Status (UIS) population. The discussion noted that, as a result of H.R.1, the federal government will fund only emergency services for this population. It was further reported that the State has decided to transition all UIS members out of capitated health plans.
- LHPC Back to Basics Fundamental webinars

- F. Other new or old business (*Lee Hindman, Chair*)

None.

7. CLOSED SESSION

No closed session.

- A. Pursuant to Welfare and Institutions Code § 14087.38 (n) Report involving Trade Secret new product discussion (estimated date of disclosure, 10/2026)
- B. Compliance

8. RECONVENE OPEN SESSION

- A. Report on actions taken in closed session.

9. ADJOURNMENT

The meeting was adjourned at 6:19 p.m.

Next meeting: August 10, 2026